Sirona Dental CAD/CAM System
CEREC AF / AF Connect,
CEREC AI / AI Connect / AI for Rear

Operating Instructions (valid for USA)
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2. **Operating Instructions CEREC AF / AF Connect / AI / AI Connect / AI for Rear**

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1 Dear Customer,

Thank you for your purchase of this CEREC AF® / CEREC AI® (CEREC Acquisition Flexible/CEREC Acquisition Integrated) and the Connect variants unit from Dentsply Sirona.

This device enables you to produce dental restorations, e.g. from ceramic material with a natural appearance (CERamic REConstruction).

Improper use and handling can create hazards and cause damage. Please therefore read and follow these operating instructions carefully. Always keep them within easy reach.

Also pay attention to the safety instructions to prevent personal injury and material damage.

Your
CEREC Team

1.1 Contact data

Customer service center
For technical questions, use the contact form on the internet at the following address:
http://srvcontact.sirona.com

Manufacturer's address
Sirona Dental Systems GmbH
Fabrikstrasse 31
64625 Bensheim
Germany
Tel.: +49 (0) 6251/16-0
Fax: +49 (0) 6251/16-2591
e-Mail: contact@dentsplysirona.com
www.dentsplysirona.com
2 General data

Please read this document completely and follow the instructions exactly. You should always keep it within reach.

Original language of the present document: German.

2.1 Structure of the document

2.1.1 Identification of the danger levels

To prevent personal injury and material damage, please observe the warning and safety information provided in these operating instructions. Such information is highlighted as follows:

- **DANGER**: An imminent danger that could result in serious bodily injury or death.
- **WARNING**: A possibly dangerous situation that could result in serious bodily injury or death.
- **CAUTION**: A possibly dangerous situation that could result in slight bodily injury.
- **NOTE**: A possibly harmful situation which could lead to damage of the product or an object in its environment.
- **IMPORTANT**: Application instructions and other important information.

**Tip**: Information for simplifying work.
2.1.2 Formats and symbols used

The formats and symbols used in this document have the following meaning:

<table>
<thead>
<tr>
<th>Format/Symbol</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>✓ Prerequisite</td>
<td>Prompts you to do something.</td>
</tr>
<tr>
<td>1. First action step</td>
<td></td>
</tr>
<tr>
<td>2. Second action step</td>
<td></td>
</tr>
<tr>
<td>or</td>
<td></td>
</tr>
<tr>
<td>➢ Alternative action</td>
<td></td>
</tr>
<tr>
<td>⇣ Result</td>
<td></td>
</tr>
<tr>
<td>➢ Individual action step</td>
<td></td>
</tr>
</tbody>
</table>

See "Formats and symbols used [→ 7]" identifies a reference to another text passage and specifies its page number.

- List Designates a list.

"Command / menu item" Indicates commands / menu items or quotations.

2.2 Legend

Year of manufacture

Safety labels
Identifies labels/imprints on the unit (see Safety labels).

"Hot surface" symbol

Product disposal symbol (see "Disposal [→ 85]").

Follow the operating instructions.
To ensure safe operation of the unit, the user must follow the operating instructions.

Symbol for 24 volt DC
Symbols on the packaging

Take note of the following symbols on the packaging:

Top

Protect from moisture

Fragile; handle with care

Temperature during storage and transport

Relative humidity during storage and transport

Air pressure during storage and transport
3 General description

3.1 Certification

CE mark

This product bears the CE mark in accordance with the provisions of the Council Directive 93/42/EEC of June 14, 1993 concerning medical devices and their changes.

<table>
<thead>
<tr>
<th>NOTE</th>
</tr>
</thead>
<tbody>
<tr>
<td>CE mark for connected products</td>
</tr>
<tr>
<td>Further products which are connected to this unit must also bear the CE mark.</td>
</tr>
</tbody>
</table>

Compliance

Anyone creating or changing a medical electrical system through a combination with other devices in accordance with standard EN 60601-1-1:2001 based on 60601-1-1:2000 (specification for the safety of medical electrical systems)/UL 60601-1 Part 1: first edition 2003 is responsible for ensuring that the requirements of these standards are met to the full extent in order to ensure the safety of patients, operators and the environment.
3.2 Indications for use

The Sirona Dental CAD/CAM System is intended for use in partially or fully edentulous mandibles and maxillae in support of single or multiple-unit cement retained restorations. For the BH 3.0 S, SSO 3.5 L and SBL 3.3 L titanium bases, the indication is restricted to the replacement of single lateral incisors in the maxilla and lateral and central incisors in the mandible. The system consists of three major parts: TiBase, inCoris mesostructure, and CAD/CAM software. Specifically, the inCoris mesostructure and TiBase components make up a two-piece abutment which is used in conjunction with endosseous dental implants to restore the function and aesthetics in the oral cavity. The inCoris mesostructure may also be used in conjunction with the Camlog Titanium base CAD/CAM (types K2244.X)(XX) (K083496) in the Camlog Implant System. The CAD/CAM software is intended to design and fabricate the inCoris mesostructure. The inCoris mesostructure and TiBase two-piece abutment is compatible with the following implant systems:

<table>
<thead>
<tr>
<th>Manufacturer</th>
<th>Name of Implant System</th>
<th>Implant Size</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Platform</td>
</tr>
<tr>
<td>Nobel Biocare</td>
<td>Replace</td>
<td>NP</td>
</tr>
<tr>
<td></td>
<td></td>
<td>RP</td>
</tr>
<tr>
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<td>RP</td>
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<tr>
<td></td>
<td>Branemark</td>
<td>NP</td>
</tr>
<tr>
<td></td>
<td></td>
<td>RP</td>
</tr>
<tr>
<td>Straumann</td>
<td>Synocta</td>
<td>NN (3.5mm)</td>
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<tr>
<td></td>
<td></td>
<td>RN (4.8mm)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>WN (6.5mm)</td>
</tr>
<tr>
<td></td>
<td>Bone Level</td>
<td>NC (3.3mm)</td>
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<tr>
<td></td>
<td></td>
<td>RC (4.1mm/4.8mm)</td>
</tr>
<tr>
<td>Dentsply Sirona Implants</td>
<td>Osseospeed</td>
<td>3.5/4.0</td>
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<tr>
<td></td>
<td></td>
<td>4.5/5.0</td>
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<tr>
<td></td>
<td>Xive</td>
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<td>5.5</td>
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<tr>
<td></td>
<td>Osseospeed EV</td>
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<td>4.2</td>
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<td>Ankylos</td>
<td>C/X</td>
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### General description

#### Indications for use

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<thead>
<tr>
<th>Manufacturer</th>
<th>Name of Implant System</th>
<th>Implant Size</th>
</tr>
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<tbody>
<tr>
<td></td>
<td></td>
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<td>Biomet 3i</td>
<td>Osseotite</td>
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<td>Zimmer</td>
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<td>Mini</td>
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<td></td>
<td></td>
<td>Regular</td>
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</tbody>
</table>
### Warning

Small diameter implants and angled abutments are not recommended for the posterior region.

### Warning

The TiBase has not been evaluated for safety and compatibility in the MR environment. It has not been tested for heating, migration, or image artifact in the MR environment. The safety of TiBase in the MR environment is unknown. Scanning a patient who has this device may result in patient injury.

### Caution

Federal Law (USA) restricts the sale of this device to or on the order of a physician, dentist, or licensed practitioner.

CEREC Guides are intended to support the dentist or oral surgeon when drilling for placement of dental implants. CEREC Guides are intended to be designed and fabricated using the Sirona Dental CAD/CAM System's CEREC Chairside software and CAM equipment, Galileos Implant dental implant planning software, and Calibra Universal Self-Adhesive Resin Cement.
3.3 Further use of Sirona Dental CAD/CAM System

The Sirona Dental CAD/CAM System is also an optical impression system for computer assisted design and manufacturing (CAD/CAM) according to 21 CFR 872.3661. The system records the topographical characteristics of teeth, dental impressions, or stone models for use in the computer-assisted design and manufacturing of dental restorative prosthetic devices. Such devices are exempt from the premarket notification procedures.
4 Safety

4.1 Basic safety information

4.1.1 Prerequisites

NOTE
Important information on building installation
The building installation must be performed by a qualified expert in compliance with the national regulations. DIN VDE 0100-710 applies in Germany.

WARNING
Electric shock
In order to prevent the risk of an electric shock, this medical device must only be connected to a supply mains with a ground wire.

NOTE
Restrictions regarding installation site
The system is not intended for operation in areas subject to explosion hazards.

4.1.2 Connecting the unit

Perform connection by following the directions given in the present operating instructions.
4.1.3 General safety information

⚠️ CAUTION
Do not damage the monitor
DO NOT touch the LCD screen with sharp or pointed objects. If the LCD monitor is damaged (e.g., the glass screen is broken), prevent any leaking liquid from coming into contact with your skin, mucous membranes (eyes, mouth), or foodstuffs and be careful not to inhale any escaping vapors. Rinse any parts of your body or items of clothing already contaminated by the liquid with ample amounts of water and soap.

⚠️ CAUTION
Note on the prevention, recognition, and elimination of unintended electromagnetic effects:
CEREC AF / CEREC AI / CEREC AF Connect / CEREC AI Connect / CEREC AI for Rear is Class B equipment (classified according to CISPR 11, EN 60601-1-2: 2007 based on IEC 60601-1-2:2007 and A1:2004). This system may be operated in a residential area provided that it is used under the responsibility of a medical specialist.

⚠️ CAUTION
If the unit is damaged, it must be decommissioned immediately and remain thus until it has been repaired by a certified engineer.

NOTE
Install only approved software
To prevent interference with the runtime reliability of the program, only approved software may be installed.
➢ User version ≥ CEREC SW 4.4 (not for CEREC AF Connect/CEREC AI Connect)
➢ Use version ≥ Sirona Connect SW 4.4
➢ Use version ≥ CEREC Ortho SW 1.1
➢ Use version ≥ Splashtop Streamer 3.6.0.4

4.1.4 Transporting the camera

⚠️ CAUTION
Trip/fall hazard
When transporting the camera, be aware that you might trip over the cable and fall. This is particularly the case if the 50cm camera extension cable is used.
➢ When transporting the camera, please ensure that the free cable ends are coiled.

The camera can be detached from the storage cradle for use in treatment rooms.
4.1.5 Stability of the unit

**NOTE**

The CEREC AF/CEREC AF Connect unit could slip and fall off the table.
Please ensure that you place the cradle and camera on a flat surface. The round plate upon which the cradle is mounted is equipped with non-slip feet to prevent movement.

4.1.6 Maintenance and repair

As manufacturers of dental instruments and laboratory equipment, we can assume responsibility for the safety properties of the unit only if the following points are observed:

- The maintenance and repair of this unit may be performed only by Dentsply Sirona or by agencies authorized by Dentsply Sirona.
- Components which have failed and influence the safety of the unit must be replaced with original (OEM) spare parts.

Please request a certificate whenever you have such work performed. It should include:

- The type and scope of work.
- Any changes made in the rated parameters or working range.
- Date, name of company and signature.

4.1.7 Modifications to the product

Modifications to this product which may affect the safety of the operator, patients or third parties are prohibited by law!

4.1.8 Accessories

In order to ensure product safety, this device may be operated only with original Dentsply Sirona accessories or third-party accessories expressly approved by Dentsply Sirona. The user is responsible for any damage resulting from the use of non-approved accessories.
4.2 Safety labels

Plug connections of external PC interfaces

⚠️ CAUTION

Additional devices connected to external interfaces must be tested according to the relevant standards, e.g.:
They must be installed outside of the patient area (a radius of 1.5m surrounding the patient).

⚠️ CAUTION

Low voltages are applied to the coupling box for connecting external interfaces.
➢ Do not touch the pins of the connectors.

NOTE

The externally connected cables must not be subjected to pulling stress.

⚠️ CAUTION

Trip/fall hazard
When installing the supply cable (the cable between the coupling box and the camera storage cradle) there might be a risk of tripping.
➢ Lay the cable so that there is no risk of tripping.
➢ Attach the supply line so that it remains fixed at all times.

⚠️ CAUTION

To maintain electrical safety, the PC must not be operated within the patient area (a radius of 1.5m surrounding the patient).
CAUTION
Risk of burns due to hot surface!
➢ Never touch the heater plate (A)!
4.3 Electrostatic charge

4.3.1 ESD warning labels

**CAUTION**

Risk of injury or damage to components from electrostatic discharge

For electrical components labeled with an ESD warning label, observe the following instructions.

➢ Apply the ESD protective measures.
➢ Do not touch connector pins or sockets without applying ESD protective measures first.
➢ Do not establish any connections between these connectors without applying ESD protective measures first.

The ESD warning label must be attached to the coupling box connector pins.

4.3.2 ESD protective measures

ESD stands for ElectroStatic Discharge.

ESD protective measures include:

- Procedures for preventing electrostatic charge build-up (e.g. air conditioning, air moistening, conductive floor coverings and non-synthetic clothing)
- Discharging the electrostatic charges of your own body on the frame of the UNIT, the protective ground wire or large metallic objects
- Connecting yourself to ground using a wrist band.

We therefore recommend that all persons working with this system be instructed on the significance of this warning label. Furthermore, they also should receive training in the physics of electrostatic discharges which can occur in the practice and the destruction of electronic components which may result if such components are touched by electrostatically charged USERS.

The content of this training is explained in the Chapter "About the physics of electrostatic charges."
4.3 Electrostatic charge

4.3.3 About the physics of electrostatic charges

What is an electrostatic charge?

An electrostatic charge is a voltage field on and in an object (e.g. a human body) which is protected against conductance to ground potential by a nonconductive layer (e.g. a shoe sole).

Formation of an electrostatic charge

Electrostatic charges generally build up whenever two bodies are rubbed against each other, e.g. when walking (shoe soles against the floor) or driving a vehicle (tires against the street pavement).

Amount of charge

The amount of charge depends on several factors:

Thus the charge is higher in an environment with low air humidity than in one with high air humidity; it is also higher with synthetic materials than with natural materials (clothing, floor coverings).

Electrostatic discharge must be preceded by electrostatic charging.

The following rule of thumb can be applied to assess the transient voltages resulting from an electrostatic discharge.

An electrostatic discharge is:

- perceptible at 3,000 V or higher
- audible at 5,000 V or higher (cracking, crackling)
- visible at 10,000 V or higher (arc-over)

The transient currents resulting from these discharges have a magnitude of 10 amperes. They are not hazardous for humans because they last for only several nanoseconds.

Background

Integrated circuits (logical circuits and microprocessors) are used to implement a wide variety of functions in dental/X-ray/CAD/CAM systems.

The circuits must be miniaturized to a very high degree in order to include as many functions as possible on these chips. This leads to structure thicknesses as low as a few ten thousandths of a millimeter.

It is obvious that integrated circuits which are connected to plugs leading outside of the unit via cables are sensitive to electrostatic discharge.

Even voltages which are imperceptible to the user can cause breakdown of the structures, thus leading to a discharge current which melts the chip in the affected areas. Damage to individual integrated circuits may cause malfunction or failure of the system.

To prevent this from happening, the ESD warning label next to the plug warns of this hazard. ESD stands for ElectroStatic Discharge.

Connector pins or sockets bearing ESD warning labels must not be touched or interconnected without ESD protective measures.
4.4 Wireless phone interference with equipment

The use of mobile wireless phones in practice or hospital environments must be prohibited to ensure safe operation of the unit.

4.5 Data transmission

Data communication between the CEREC AF/CEREC AI and the milling unit should preferably be via LAN cable.
5 Technical information

5.1 Technical description

CAD system for high-precision intraoral optical impressions

- High-resolution, heated oral camera (3D camera) with removable reflective sleeve (reflective sleeve sterilizable with hot air)
- Integrated image processing
- High processing power due to state-of-the-art processor
- Camera storage cradle can be disinfected by wiping.

High-resolution 3D intraoral camera with control and image processing electronics

- Measuring technique: Triangulation
- Light source: White LED, unpolarized, visible spectral range
- Image acquisition: Image control inside the camera
- Image data transfer: Gigabit Ethernet Standard

PC hardware requirements (V3.4.3)

Special PC with the following equipment:

- Processor: Intel i7 5820K
- Memory: 2 x 8GB, 2133MHz DDR4-RAM
- DVD-R(W)/CD-R(W): SH-224 combi drive
- Hard disk: 2TB 2.5" S-ATA SSHD
- Onboard network: Ethernet 10/100/1000MBit/s
- Network card: Ethernet 10/100/1000MBit/s intel PCIe
- WLAN card: TP-Link TL-WDN4800
- Sound card: Realtek HD Audio onboard
- Graphics card: AMD RX 470

PC software requirements

- Operating system: Windows Embedded Standard 7, 64Bit
- Installation: The operating system is installed at the factory. During initial start of the PC, the language selection is made.
5.2 Technical data

Type designation
CEREC AF / CEREC AI / CEREC AF Connect / CEREC AI Connect / CEREC AI for Rear

Rated line voltage
100 - 240 VAC /50 - 60 Hz

Rated current
1.0-0.6 A

Type of protection against electric shock
Class I device

Type of protection against electric shock
Type BF applied part

Degree of protection against ingress of water
Ordinary device (without protection against ingress of water)

Pollution degree
2

Installation category
II

Operating mode
Continuous operation

Observe accompanying documents

Transport and storage conditions

Temperature
-25°C to 60°C
(-13°F to 140°F)

Relative humidity
10% to 75%

Air pressure
700 hPa to 1060 hPa

Operating conditions

Ambient temperature
10°C to 35°C
(50°F to 95°F)

Relative humidity
30% to 85%
No condensation

Air pressure
700 hPa to 1060 hPa

Operating altitude
≤ 3000 m
### Dimensions and weight (CEREC AF, CEREC AF Connect)

Dimensions of the camera cradle, W x H x D
- in mm: 278 x 102.5 x 73
- in inches: 10.4 x 4 x 2.9

Dimensions of the plate, W x H x D
- in mm: 184 (diameter)
- in inches: 7.25 (diameter)

Weight: 610g (1.34 lbs)

### Dimensions and weight of the PC

Dimensions of the PC, W x H x D
- in mm: 180 x 435 x 490
- in inches: 7 x 17.1 x 19.3

Dimensions of the PC as of HW version 3.4.2, W x H x D
- in mm: 180 x 435 x 360
- in inches: 7 x 17.1 x 14

Weight: 7.5 kg (16.53 lbs)
Dimensions of CEREC AI/CEREC AI Connect

A: Recommended distances from cabinet or wall.
B: Center of the floor cut-out/installation area.
C: Minimum distance with tray and CEREC AI/CEREC AI Connect.
D: Hazard warning: The lamp installed here, the tray and CEREC AI exposure system/CEREC AI Connect have a swivel range which exceeds the specified distances!
E: Support arm with CEREC AI/CEREC AI Connect.
Dimensions of CEREC AI for rear

- 5'-0 1/2" [1524]
- 3'-0 1/8" [914]
- 5'-11 3/8" [1812]
- 1'-1" [329]

6'-10 1/2" [2100]

11'-9 1/4" [3584]

1'-3 1/8" [384]

Recommended min 1'-11 5/8" [600]

1'-2 3/4" [78]

5'-6 7/8" [1700]

4'-5 1/2" [1360]
5.3 Electromagnetic compatibility

Observance of the following information is necessary to ensure safe operation regarding EMC aspects.

CEREC AF / CEREC AI / CEREC AF Connect / CEREC AI Connect / CEREC AI for Rear complies with the requirements for electromagnetic compatibility (EMC) according to IEC 60601-1-2:2001 and A1:2004.

CEREC AF / CEREC AI / CEREC AF Connect / CEREC AI Connect / CEREC AI for Rear is hereinafter referred to as "UNIT".

5.3.1 Electromagnetic emission

The UNIT is intended for operation in the electromagnetic environment specified below.

The customer or user of the UNIT should make sure that it is used in such an environment.

<table>
<thead>
<tr>
<th>Emission measurement</th>
<th>Conformity</th>
<th>Electromagnetic environment - guidelines</th>
</tr>
</thead>
<tbody>
<tr>
<td>RF emissions according to CISPR 11</td>
<td>Group 1</td>
<td>The UNIT uses RF energy only for its internal function. Therefore, its RF emissions are very low and are not likely to cause any interference in nearby electronic equipment.</td>
</tr>
<tr>
<td>RF emissions according to CISPR 11</td>
<td>Class B</td>
<td>The UNIT is intended for use in all facilities, including residential areas and in any facilities connected directly to a public power supply providing electricity to buildings used for residential purposes.</td>
</tr>
<tr>
<td>Harmonics according to IEC 61000-3-2</td>
<td>Class A</td>
<td></td>
</tr>
<tr>
<td>Voltage fluctuations / flicker according to IEC 61000-3-3</td>
<td>coincides</td>
<td></td>
</tr>
</tbody>
</table>
### 5.3.2 Interference immunity

The **UNIT** is intended for operation in the electromagnetic environment specified below.

The customer or user of the **UNIT** should make sure that it is used in such an environment.

<table>
<thead>
<tr>
<th>Interference immunity tests</th>
<th>IEC 60601-1-2 Test level</th>
<th>Compliance level</th>
<th>Electromagnetic environment – guidelines</th>
</tr>
</thead>
<tbody>
<tr>
<td>Electrostatic discharge (ESD) according to IEC 61000-4-2</td>
<td>± 6 kV contact ± 8 kV air</td>
<td>± 6 kV contact ± 8 kV air</td>
<td>Floors should be wood, concrete, or ceramic tile. If floors are covered with synthetic material, the relative humidity should be at least 30%.</td>
</tr>
<tr>
<td>Electrical fast transient/burst according to IEC 61000-4-4</td>
<td>± 1 kV for input and output lines ± 2 kV for power supply lines</td>
<td>± 1 kV for input and output lines ± 2 kV for power supply lines</td>
<td>The quality of the line power supply should be that of a typical commercial or hospital environment.</td>
</tr>
<tr>
<td>Surge voltages according to IEC 61000-4-5</td>
<td>± 1 kV differential mode voltage ± 2 kV common mode voltage</td>
<td>± 1 kV differential mode voltage ± 2 kV common mode voltage</td>
<td>The quality of the line power supply should be that of a typical commercial or hospital environment.</td>
</tr>
<tr>
<td>Voltage dips, short interruptions and variations of the power supply according to IEC 61000-4-11</td>
<td>&lt;5% ( U_t ) for ( ½ ) period (&gt;95% dip of ( U_t )) 40% ( U_t ) for 5 periods (60% dip of ( U_t )) 70% ( U_t ) for 25 periods (30% dip of ( U_t )) &lt;5% ( U_t ) for 5sec. (&gt;95% dip of ( U_t ))</td>
<td>&lt;5% ( U_t ) for ( ½ ) period (&gt;95% dip of ( U_t )) 40% ( U_t ) for 5 periods (60% dip of ( U_t )) 70% ( U_t ) for 25 periods (30% dip of ( U_t )) &lt;5% ( U_t ) for 5sec. (&gt;95% dip of ( U_t ))</td>
<td>The quality of the line power supply should be that of a typical commercial or hospital environment.</td>
</tr>
<tr>
<td>Magnetic field of power frequencies (50/60 Hz) according to IEC 61000-4-8</td>
<td>3 A/m</td>
<td>3 A/m</td>
<td>Power frequency magnetic fields should be at levels characteristic of a typical location in a typical commercial or hospital environment.</td>
</tr>
</tbody>
</table>

Remarks: \( U_t \) is the AC supply voltage prior to application of the test level.

Portable and mobile radio equipment must not be used within the recommended working clearance from the **UNIT** and its cables, which is calculated based on the equation suitable for the relevant transmission frequency.

Recommended working clearance:
Interference immunity tests | IEC 60601-1-2 Test level | Compliance level | Electromagnetic environment – guidelines
---|---|---|---
Conducted RF interference | 3 V\text{eff}  
150 kHz to 80 MHz | 3 V\text{eff} | \(d = [1.2] \sqrt{P}\)
Radiated RF interference | 3 V/m  
80 MHz to 800 MHz  
3 V/m  
800 MHz to 2.5 GHz | 3 V/m  
3 V/m | \(d = [1.2] \sqrt{P}\)
at 80 MHz to 800 MHz  
\(d = [2.3] \sqrt{P}\)
at 800 MHz to 2.5 GHz

where \(P\) is the nominal transmitter output in watts (W) specified by the transmitter manufacturer and \(d\) is the recommended working clearance in meters (m).

Field strengths from fixed RF transmitters, as determined by an electromagnetic site survey\(^1\) should be less than the compliance level\(^2\) in each frequency range.

Interference is possible in the vicinity of equipment bearing the following graphic symbol.

Remark 1
The higher frequency range applies at 80 MHz and 800 MHz.

Remark 2
These guidelines may not be applicable in all cases. The propagation of electromagnetic waves is influenced by their absorption and reflection by buildings, objects and persons.

1. Field strengths from fixed transmitters, such as base stations for radio (cellular/cordless) telephones and land mobile radios, amateur radio, AM/FM radio and TV broadcasts, cannot be predicted theoretically with accuracy. An investigation of the location is recommended to determine the electromagnetic environment resulting from stationary RF transmitters. If the measured field strength in the location in which the UNIT is used exceeds the applicable RF compliance level specified above, the UNIT should be observed to verify normal operation. If unusual performance characteristics are observed, it may be necessary to take additional measures such as reorientation or repositioning of the UNIT.

2. Over the frequency range 150kHz to 80 MHz, field strengths should be less than 3 V/m.
5.3.3 Working clearances

Recommended working clearances between portable and mobile RF communication devices and the UNIT

The UNIT is intended for operation in an electromagnetic environment, where radiated RF interference is checked. The customer or the user of the UNIT can help prevent electromagnetic interference by duly observing the minimum distances between portable and/or mobile RF communication devices (transmitters) and the UNIT. These values may vary according to the output power of the relevant communication device as specified below.

<table>
<thead>
<tr>
<th>Rated maximum output power of transmitter [W]</th>
<th>Working clearance according to transmission frequency [m]</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>150 kHz to 80 MHz</td>
</tr>
<tr>
<td>0.01</td>
<td>d= [1.2] \sqrt{P}</td>
</tr>
<tr>
<td>0.1</td>
<td>0.12</td>
</tr>
<tr>
<td>1</td>
<td>0.38</td>
</tr>
<tr>
<td>10</td>
<td>1.2</td>
</tr>
<tr>
<td>100</td>
<td>3.8</td>
</tr>
</tbody>
</table>
| For transmitters whose maximum nominal output is not specified in the above table, the recommended working clearance d in meters (m) can be determined using the equation in the corresponding column, where P is the maximum nominal output of the transmitter in watts (W) specified by the transmitter manufacturer.

**Remark 1**

An additional factor of 10/3 is applied when calculating the recommended working clearance between transmitters in the 80 MHz to 2.3 GHz frequency range in order to reduce the probability that a mobile/portable communication device unintentionally brought into the patient area could lead to interference.

**Remark 2**

These guidelines may not be applicable in all cases. The propagation of electromagnetic waves is influenced by their absorption and reflection by buildings, objects and persons.
6 Installation and startup

6.1 Transport and unpacking

All products from Dentsply Sirona are carefully checked prior to shipment. Please perform an incoming inspection immediately after delivery.

1. Check the delivery note to ensure that the consignment is complete.
2. Check whether the product shows any visible signs of damage.

**NOTE**

**Damage during transport**

If the product was damaged during transport, please contact your carrying agent.

If return shipment is required, please use the original packaging for shipment.

6.2 Disposal of packaging materials

The packaging must be disposed of in compliance with the relevant national regulations. Please observe the regulations applicable in your country.
6.3 Major components

CEREC AF

The CEREC AF D3652 medical device includes the following main components:

- CEREC Omnicam Camera (for order with camera)
  65 34 767 D3652
- Camera cradle
  65 26 565 D3652
- Coupling box
  65 32 084 D3652
- Medical power supply FSP030-RFAM
  65 37 158 D3652

Technical data for the medical power supply can be checked at http://www.fsp-group.com.tw/pro/5/FSP030-RFAM.pdf
CEREC AF Connect

The CEREC AF Connect D3652 medical device includes the following main components:

- CEREC Omnicam Camera (for order with camera)
  65 34 767 D3652
- Camera cradle
  65 26 565 D3652
- Connect coupling box
  65 57 404 D3652
- Medical power supply FSP030-RFAM
  65 37 158 D3652

Technical data for the medical power supply can be checked at http://www.fsp-group.com.tw/pro/5/FSP030-RFAM.pdf

CEREC AI

The CEREC AI D3652 medical device includes the following main components:

- CEREC Omnicam camera (for order with camera)
  65 34 775 D3652
- Support arm with camera cradle
  65 32 050 D3652
- Coupling box
  65 32 084 D3652
- Medical power supply FSP030-RFAM
  65 37 158 D3652

Technical data for the medical power supply can be checked at http://www.fsp-group.com.tw/pro/5/FSP030-RFAM.pdf

CEREC AI Connect

The CEREC AI Connect D3652 medical device includes the following main components:

- CEREC Omnicam camera (for order with camera)
  65 34 775 D3652
- Support arm with camera cradle
  65 32 050 D3652
- Connect coupling box
  65 57 404 D3652
- Medical power supply FSP030-RFAM
  65 37 158 D3652

Technical data for the medical power supply can be checked at http://www.fsp-group.com.tw/pro/5/FSP030-RFAM.pdf
CEREC AI for Rear

The CEREC AI for Rear D3652 medical device includes the following main components:

- CEREC Omnicam camera (for order with camera)
  65 34 775 D3652
- Camera cradle
  65 26 565 D3652
- Coupling box
  65 32 084 D3652
- Medical power supply FSP030-RFAM
  65 37 158 D3652

Technical data for the medical power supply can be checked at http://www.fsp-group.com.tw/pro/5/FSP030-RFAM.pdf
### 6.4 Scope of supply

The detailed scope of supply is specified in the document "Checklist".

<table>
<thead>
<tr>
<th>Components included in the scope of supply</th>
<th>CEREC AF with Omnicam</th>
<th>CEREC AF without Omnicam</th>
<th>CEREC AF Connect with Omnicam</th>
<th>CEREC AI with Omnicam</th>
<th>CEREC AI without Omnicam</th>
<th>CEREC AI Connect with Omnicam</th>
<th>CEREC AI for Rear with Omnicam</th>
<th>CEREC AI for Rear without Omnicam</th>
</tr>
</thead>
<tbody>
<tr>
<td>The box labelled CEREC AF/AI contains the following:</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
</tr>
<tr>
<td>CEREC Omnicam (delivered in case for CEREC AF and CEREC AF Connect)</td>
<td>x</td>
<td>-</td>
<td>x</td>
<td>x</td>
<td>-</td>
<td>x</td>
<td>x</td>
<td>-</td>
</tr>
<tr>
<td>Calibration set</td>
<td>x</td>
<td>-</td>
<td>x</td>
<td>x</td>
<td>-</td>
<td>x</td>
<td>x</td>
<td>-</td>
</tr>
<tr>
<td>Camera cradle with table base (EBS table support)</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>x (without table base)</td>
<td>x (without table base)</td>
</tr>
<tr>
<td>Coupling box (CEREC AF/AI basic unit)</td>
<td>x</td>
<td>x</td>
<td>-</td>
<td>x</td>
<td>x</td>
<td>-</td>
<td>x</td>
<td>x</td>
</tr>
<tr>
<td>Connect coupling box (CEREC AF/AI Connect basic unit)</td>
<td>-</td>
<td>-</td>
<td>x</td>
<td>-</td>
<td>-</td>
<td>x</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Tablet (Display AF/AI) as of September 2018 / as of serial number 1183 no longer included</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
</tr>
<tr>
<td>Table stand</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
</tr>
<tr>
<td>Hygienic protective sleeves</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
</tr>
<tr>
<td>Wireless keyboard (wireless keyboard and mouse set)</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
</tr>
<tr>
<td>Wireless mouse (wireless keyboard and mouse set)</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
</tr>
<tr>
<td>CEREC SW DVD</td>
<td>x</td>
<td>-</td>
<td>-</td>
<td>x</td>
<td>-</td>
<td>-</td>
<td>x</td>
<td>-</td>
</tr>
<tr>
<td>License stick (with CEREC Connect license)</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
</tr>
<tr>
<td>Sirona Remote software</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
</tr>
<tr>
<td>CD with operating instructions</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
</tr>
</tbody>
</table>
### Components included in the scope of supply

<table>
<thead>
<tr>
<th>Components included in the scope of supply</th>
<th>CEREC AF with Omni-cam</th>
<th>CEREC AF without Omni-cam</th>
<th>CEREC AF Connect with Omni-cam</th>
<th>CEREC AI with Omni-cam</th>
<th>CEREC AI without Omni-cam</th>
<th>CEREC AI Connect with Omni-cam</th>
<th>CEREC AI for Rear with Omnicam</th>
<th>CEREC AI for Rear without Omnicam</th>
</tr>
</thead>
<tbody>
<tr>
<td>Connecting cable for camera cradle. Selection: 3 m, 5 m or 10 m (3 m only with CEREC AF and (CEREC) AI for Rear)</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
</tr>
<tr>
<td>24 volt medical power supply unit</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
</tr>
<tr>
<td>PC LAN cable</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
</tr>
<tr>
<td>USB 2.0 cable</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
</tr>
<tr>
<td>PC power cable</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
</tr>
<tr>
<td>Medical power supply unit cable</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
</tr>
<tr>
<td>Monitor power cable (optional)</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
</tr>
<tr>
<td>*Optional: 0.5 m camera extension cable</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>x</td>
<td>x</td>
</tr>
<tr>
<td><strong>The box labelled PC CEREC AF/AI contains the following:</strong></td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
</tr>
<tr>
<td>Sirona restore solution</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
</tr>
<tr>
<td>PC test tool</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
</tr>
<tr>
<td>Special desktop PC</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
</tr>
<tr>
<td><em>Optional: Monitor box contains:</em></td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
</tr>
<tr>
<td>Monitor (choice of 24&quot; or 19&quot;)</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
</tr>
<tr>
<td><strong>Box for support arm contains:</strong></td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>TENEO support arm (with mounted camera cradle)</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>-</td>
<td>-</td>
</tr>
</tbody>
</table>

**IMPORTANT**

As of serial number 1183, no tablet will be supplied in AF/AI.

*The corresponding option is only included in the scope of supply if selected with the order.*
6.5 Commissioning

Dentsply Sirona or a Dentsply Sirona authorized dealer will install the system as described and ensure that you are well instructed in how to operate the system. This includes a description of how to switch the system on or off.

**IMPORTANT**

Do not install an alternative virus scanner on your PC. Microsoft Security Essentials has been pre-installed.

6.5.1 Controls and functional elements

**Camera with cradle**

**NOTE**

The camera with the camera cradle can be placed inside or outside of the patient environment. It must be ensured that the position of the camera cradle and the camera cable length enable the user to hold the camera in the mouth of the patient.

![Camera with cradle diagram]

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>CEREC Omnicam Camera</td>
</tr>
<tr>
<td>B</td>
<td>Camera cradle</td>
</tr>
<tr>
<td>C</td>
<td>Heater plate</td>
</tr>
<tr>
<td>D</td>
<td>Green LED for power status</td>
</tr>
<tr>
<td>E</td>
<td>Lock (engaged)</td>
</tr>
</tbody>
</table>
PC

NOTE

The PC and its peripheral components of monitor, keyboard, and mouse must be set up outside of the patient environment.

A | ON/OFF button
B | Air intake

NOTE

Use only the PC supplied by Dentsply Sirona!

As of hardware version 3.4.2, the PC for CEREC AF / CEREC AI / CEREC AF Connect / CEREC AI Connect / CEREC AI for Rear is delivered in a housing that has a considerably smaller depth than the previous housing. This means that it can be installed in most furniture used when operating a PC. One model tested by Dentsply Sirona is the “B1DTC4” module from A-dec, designed for the American market.
### Dimensions of the PC as of hardware version 3.4.2

<table>
<thead>
<tr>
<th></th>
<th>Width</th>
<th>Depth</th>
<th>Height</th>
</tr>
</thead>
<tbody>
<tr>
<td>in mm</td>
<td>180</td>
<td>360</td>
<td>435</td>
</tr>
<tr>
<td>in inches</td>
<td>7</td>
<td>14</td>
<td>17 ¼</td>
</tr>
</tbody>
</table>

![Diagram]

**NOTE**

The temperature inside the cabinet affects the performance of the PC. Full performance can only be guaranteed up to a temperature of 35°C (95°F) (measured at the air intake of the PC). A drop in performance can become apparent if the scanning process slows down when the temperature rises above 35°C (95°F).

- The cabinet should have an active ventilation or air extraction system; see the sketch for an example.
- It is particularly important to check the temperature inside the cabinet when the ambient temperature is higher (in summer, for example). If necessary, open the door or place the PC somewhere else.
Components of the Omnicam

- A: Press detent to release
- B: Mirror sleeve
- C: Sapphire glass (coated)
- D: Camera windows
- E: Calibration set

**NOTE**

CEREC Omnicam is calibrated

The CEREC Omnicam is calibrated ex works (see "Calibrating CEREC Omnicam [- 78]").

**WARNING**

The CEREC Omnicam is not sterile upon delivery. The reprocessing steps mentioned in chapter „Maintenance“ must be done before first usage.
### 6.5.2 Plug connections

<table>
<thead>
<tr>
<th>NOTE</th>
<th>Failure of the CEREC Omnicam</th>
</tr>
</thead>
<tbody>
<tr>
<td>The CEREC Omnicam is a high-precision optoelectronic scanning instrument for non-contact impression taking which requires careful handling. Incorrect handling (impacts, dropping) leads to failure of the CEREC Omnicam.</td>
<td></td>
</tr>
<tr>
<td>➢ Always place the sensitive CEREC Omnicam in its cradle!</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>NOTE</th>
<th>Do not damage cable</th>
</tr>
</thead>
<tbody>
<tr>
<td>If you pull on the cable itself in order to unplug it or to check the plug connection, you will damage the cable.</td>
<td></td>
</tr>
<tr>
<td>➢ Never pull on the cable.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>NOTE</th>
<th>Positioning coupling box</th>
</tr>
</thead>
<tbody>
<tr>
<td>The coupling box must be positioned outside of the patient environment.</td>
<td></td>
</tr>
<tr>
<td>The coupling box must not be placed on the floor.</td>
<td></td>
</tr>
<tr>
<td>The coupling box must not be positioned in the connection box of the treatment unit (applies to CEREC AI/CEREC AI Connect).</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CAUTION</th>
<th>Positioning camera cradle</th>
</tr>
</thead>
<tbody>
<tr>
<td>The camera cradle for the CEREC AF/CEREC AF Connect must be placed on a flat, horizontal surface either inside or outside of the patient environment. Ensure that the camera cradle cable does not pose a safety risk. This applies in particular to the use of the optional extension cable between the camera and camera cradle.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CAUTION</th>
<th>Trip/fall hazard</th>
</tr>
</thead>
<tbody>
<tr>
<td>When installing the supply cable (the cable between the coupling box and the camera storage cradle) there might be a risk of tripping.</td>
<td></td>
</tr>
<tr>
<td>➢ Lay the cable so that there is no risk of tripping.</td>
<td></td>
</tr>
<tr>
<td>➢ Attach the supply line so that it remains fixed at all times.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CAUTION</th>
<th>CEREC AI for Rear</th>
</tr>
</thead>
<tbody>
<tr>
<td>Place the camera in the camera cradle and position the table with the camera cradle in such a way that there is no risk of tripping.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>WARNING</th>
<th>Hazard for patient and user</th>
</tr>
</thead>
<tbody>
<tr>
<td>If you do not use freely accessible sockets, there is a risk of injury to patients and users.</td>
<td></td>
</tr>
<tr>
<td>➢ Only use sockets which are freely accessible at all times. This ensures swift disconnection from the power.</td>
<td></td>
</tr>
</tbody>
</table>
1. Connect the PC to the mains voltage with the power cable.

**WARNING**

Hazard for patient and user

If you use a camera for the CEREC AI/AI Connect/CEREC AI for Rear other than the supplied CEREC Omnicam, there is a risk of electric shock for patient and user.

➢ Only use the supplied CEREC Omnicam for CEREC AI/AI Connect/CEREC AI for Rear. Do not use a CEREC Omnicam from a CEREC AC/AC Connect or CEREC AF/AF Connect.

2. Carefully insert the connector of the CEREC Omnicam cable into the coupling on the shorter of both cables at the camera cradle or the support arm cable of the CEREC AI/AI Connect/CEREC AI for Rear, watching out for the guide nose.

3. **CAUTION! Trip/fall hazard!** Ensure that the supply cable between the coupling box and the camera cradle remains fastened at all times so that the cable cannot pose a trip hazard.

   Carefully insert the supply cable connector into the coupling of the longer of the two cables of the camera cradle (or, for CEREC AI/AI Connect, into the connection box of the treatment unit to connect to the supply cable on the camera cradle side), watching out for the guide nose. Connect the other end of the supply cable to the coupling box (see image below, connection C).
4. Carefully connect the cable stated above (A, B, D).
5. Connect the LAN cable (A) on the PC side with the network connector labeled with Omnicam.
6. Connect the USB cable (B) to a USB port on the rear of the PC.
7. Plug the power cable of the medical supply unit into the power socket.

**Extension cable option**

The following applies for the optional integration of a 50 cm extension cable:

1. Carefully release the connection between the CEREC Omnicam cable and the camera cradle cable.
2. Carefully insert the connector of the CEREC Omnicam cable into the coupling on the extension cable, watching out for the guide nose.
3. Insert the extension cable connector (which is now connected to the CEREC Omnicam cable on the camera side) into the supply cable coupling, watching out for the guide nose, so that the connection with the coupling box cable is re-established.

**Notes on network installation**

CEREC AF/AI/AI for Rear and the milling machine must be connected via LAN cable.

Your network operator must ensure that LAN cables and provided and installed so that you can connect the PC to the milling machine.

The network card is installed.
6.5.3 Switching the units on

Prior to initial startup

Prior to initial startup, the wireless keyboard stick must be connected to
a USB port on the rear of the PC. As long as Windows has not yet been
activated, the USB port at the front of the PC is not detected as such.
You can reconnect the stick to the front of the PC following activation.

First startup

1. Switch on the PC for the first time. When activating the Windows
settings, you will be prompted to make a language selection. This is
a one-off procedure. This selection cannot be reset or changed at a
later date.
2. Set the monitor to its maximum resolution or the resolution
recommended by Windows.
3. Install the CEREC SW software on the CEREC AF /AI PC.
For CEREC AF Connect/AI Connect, download the Sirona Connect
software from the Sirona homepage. Confirm the firmware update
for the CEREC Omnicam with "YES".
4. Install the Splashtop Streamer. For this purpose, refer to the Sirona
Remote DVD and Operating Instructions (Sirona Remote DVD
booklet). The Sirona Remote client is pre-installed on the tablet.
5. If a tablet was supplied, the Sirona Remote client is pre-installed on
it. The booklet for the Sirona Remote DVD describes how to
establish the connection between the PC and tablet. For the
language setting on the tablet, refer to "Tablet operating notes
[→ 47]"

If the tablet is not supplied and you wish to install the remote client on
your iPad, go to the Apple Store and search for Sirona Remote. Sirona
Remote is available to download for free from the Apple App Store.
Download the Sirona Remote client and install it on your iPad.
Afterwards, a Sirona Remote symbol will be displayed on your iPad.

To connect the iPad to the Streamer, please follow the instructions in
the Sirona Remote booklet.

Proceed in the same way if you want to use an Android-based tablet.
For this purpose, go to the Google Play Store to find the app. Sirona
Remote is available to download for free in Google Play. Download the
Sirona Remote client and install it on your Android tablet. Afterwards, a
Sirona Remote symbol will be displayed on your Android tablet.
Connect the tablet to the Streamer by following the instructions in the
Sirona Remote booklet.

Following initial installation

Follow the steps below for proper operation after initial installation:
1. Switch the PC on with the ON/OFF button.
NOTE
Possible data loss and PC malfunction:
Switching the PC off at the ON/OFF button during operation may cause data loss and PC malfunctions.
➢ Always switch the unit off as described in the chapter "Switching the units off [→ 47]."

2. Switch the monitor on.
   ✓ When the PC has started up and the coupling box is supplied with voltage, the illuminated green LED on the camera cradle indicates that the camera is ready for use. As long as the PC is switched off, the camera and heater are not supplied with power.

NOTE
The two USB ports on the front of the PC are also supplied with power, if necessary, when the PC is switched off (depending on PC hardware version).
➢ Always connect the coupling box to a USB power on the rear of the PC.

3. Switch the milling unit on (see the Operating Instructions for the milling unit).
4. After loading the operating system, start the "CEREC SW" application by double-clicking on the "CEREC SW" button. Make sure that the CEREC Omnicam is already connected when starting "CEREC SW". Subsequent disconnection and re-connection is then possible without having to restart the "CEREC SW".
5. For descriptions of further software actions, online help can be accessed by pressing "F1" or via the Help... menu option.

NOTE
Internet Explorer V 5.0 or higher must be installed on your system in order to use the online help function.

Connecting the PC monitor via HDMI
If you have connected your monitor to the PC via HDMI, it may be the case that the image is surrounded by a black frame. In this case, proceed as follows to correct it:

1. Right-click on the desktop and select "AMD Catalyst Control Center".
2. In the window that opens, select "My Digital Flat-Panels" on the left-hand side and then select "Scaling Options (Digital Flat-Panel)" from the sub-menu.
3. In the scaling options, move the slider to the far right to 0% and apply the changes.
6.5.4 **Switching the units off**

**NOTE**

*Proper shutdown procedure*

The operating system must always be shut down properly to prevent data loss.

1. Exit all programs.
2. Power down the operating system.

**NOTE**: Now you can also switch the milling unit off if necessary.

6.5.5 **Tablet operating notes**

If a tablet was supplied, observe the information in the following sections:

- Samsung Galaxy Tab S [→ 48]
- Dell Venue 10 Pro 5055 [→ 49]
- Dell Venue 10 Pro 5056 [→ 52]

As of September 2018 / serial number 1183, the tablet is no longer included in the scope of delivery.
6.5.5.1 **Samsung Galaxy Tab S**

The tablet is supplied with English language set as standard. Please observe the following when changing the language:

1. On the start screen, tap the “Settings” button.

2. Tap the “General” tab (A).

3. Touch the "Language and input" button (B) to the left.

4. Touch the "Language" button (C) to the right and select your language of choice.

The Sirona Remote Client is pre-installed on the tablet.
6.5.5.2 Dell Venue 10 Pro 5055

Basic operation of the tablet is explained below. Further notes and tips can be found in the documents accompanying the tablet, and on the manufacturer’s web page.

Keys

The tablet has four keys on the side of the device that are marked according to their function. The on/off switch, the Windows start key and another key to turn the volume up or down.

Windows 8.1

The Windows 8.1 operating system has navigation options that are specially tailored to operate tablets:

- You can return to the start screen at any time with the start button. If a keyboard is connected to the tablet, the Windows keyboard fulfills the same function. The usual Windows PC desktop view can be reached here via the button labeled “Desktop”.
- Swipe inward from the right screen margin. The “Charms” menu (Charm bar) opens, where you can operate basic functions by selecting the gear symbol and switch the device off, for example.
- If you swipe inward from the left margin of the screen, you switch to the previous App used (application).
Language setting
The tablet is supplied with English language set as standard. The tablet system language and the layout of the on-screen keyboard can be changed. On delivery, the pre-installed languages are English (US), English (GB), German, French, Italian and Spanish.

1. To change the language, press the start button.
2. On the start screen, press the gear symbol.
3. In the list on the left side, choose the “Time and language” item and then “Region and language”.
4. Now you can switch to another language, by selecting this and tapping “Set as primary”.
5. In order to activate the new language, you have to log out of Windows and then log in again. To do so, press the Start key, tap on the user shown in the top right, “CEREC”, and in the drop down menu, select “Sign out”.

Via “Add a language”, even more languages that are not pre-installed can be added to the system. Please be advised that an Internet connection is required for this and that the process in this instance takes some time to complete. The connection with a WIFI network is described in the following section.

Establishing a connection with a WIFI network
In the Desktop view, a WIFI connection can be established as normal, via the symbol in the Task bar.

Alternatively, access the Charms menu at any time and the gear symbol displayed there can be used to change the settings for the WIFI connection.
Notes on the Windows update

The tablet displays the content of the CEREC PCs, simplifies system operation during acquisition and can also be used to interact with patients. The tablet does not require an Internet connection for this. Windows updates are disabled in order to cause as little disruption to work as possible.

If you wish to use the tablet to surf the Internet or if your practice network already has an Internet connection, we advise you activate the Windows updates. This is possible via PC settings, which are located at the bottom of the menu item “Update/Recovery” (accessible via the Start key and by selecting the gear icon). However, we recommend operation without an Internet connection and without automatic updates, as otherwise it cannot be guaranteed that the tablet operating system will not install updates during treatment. This can lead to unwanted malfunctions or even a restart during ongoing operation.

Starting Sirona Remote

The Sirona Remote application is pre-installed and can be started via the corresponding symbol or via the desktop (by double-clicking), as well as from the start page (single click).
6.5.5.3 Dell Venue 10 Pro 5056

Basic operation of the tablet is explained below. Further notes and tips can be found in the documents accompanying the tablet, and on the manufacturer’s web page.

Keys

The tablet has four keys on the side of the device that are marked according to their function. The on/off switch, the Windows start key and another key to turn the volume up or down.

Windows 10

The Windows 10 operating system can be operated in two different modes: the normal desktop view and a mode specially tailored to operating tablets. As Sirona Remote is a desktop application, the tablet is delivered in this mode.

Notes on operating the tablet:

- You can access the most important device settings by swiping inward from the right edge of the screen. Here you can control the screen brightness, for example, or turn WIFI on or off.
- By clicking on the gear symbol in this menu, you can access all settings of the device and operating system.
- If you swipe inward from the left edge of the screen, you can switch between all open applications quickly.
- To turn off the device or switch to standby, press the start button or click on the start symbol in the bottom left and then on the switch on/off symbol.

Language setting

The tablet is supplied with English language set as standard. The tablet system language and the layout of the on-screen keyboard can be changed. On delivery, the pre-installed languages are English (US), English (GB), German, French, Italian and Spanish.

1. To change the language, swipe from right to left on the screen.
2. Press the gear symbol.
3. Select the Time & language group and then Region & language.
4. Now you can switch to another language, by selecting this and tapping "Set as default".
5. In order to activate the new language, you have to log out of Windows and then log in again. To do so, open the start menu, tap on the user shown in the top left, "CADCAM", and in the drop down menu, select "Sign out".
6. Via "Add a language", even more languages that are not pre-installed can be added to the system. Please be advised that an Internet connection is required for this and that the process in this instance takes some time to complete. The connection with a WIFI network is described in the following section.

Establishing a connection with a WIFI network

A WIFI connection can be established as normal, via the symbol in the Task bar.
Starting Sirona Remote

The Sirona Remote application is pre-installed and can be started in three different ways:

- Via the symbol on the desktop (double click)
- Via the symbol in the task bar (single click).
- Via the symbol in the start menu or on the home page (single click)
7 Operation

Make sure that the CEREC Omnicam is already connected when starting "CEREC SW". Subsequent disconnection and re-connection is then possible without having to restart the "CEREC SW".

7.1 Camera warm-up time

When switching on the system, the camera needs to warm up for 15 - 20 minutes. If the coated sapphire glass of the Omnicam is not sufficiently warm, it may steam up during the acquisition. As such, it is not possible to carry out the exposure.

Following use, always position the Omnicam on the heater plate.

You can set the end temperature to which the camera heater warms the Omnicam mirror sleeve.

1. In the software, navigate to the system menu and click on the "Configuration" button.
2. Click on the "Devices" button.
3. Click on the "Omnicam" button.
4. Click on the "Camera Heater Settings" button.
5. Use the slider to adjust the temperature.

7.2 Adjusting the CEREC Omnicam

You can adjust the CEREC Omnicam in the device configuration.

1. In the software, navigate to the system menu, and click on the "Configuration" button.
2. Click on the "Devices" button.
3. Click on the "Omnicam" button.

Accepting settings

➢ Click on the "Ok" button.

Discarding settings

➢ Click on the "Cancel" button.
7.3 Taking acquisitions with the CEREC Omnicam

**CAUTION**

Hot surface!
The coated sapphire glass of the CEREC Omnicam is preheated in the camera cradle. When removing the CEREC Omnicam from its cradle, the surface temperature of the mirror sleeve can be up to 51°C. This may cause an unpleasant heat sensation on contact with a person’s skin or mucous membrane. These temperatures will not damage the skin or mucosal membrane.

After removing the CEREC Omnicam from the camera cradle, the temperature of the mirror sleeve drops within a few minutes (< 5 minutes) to less than 43°C. The CEREC Omnicam is therefore suitable for use in the patient's mouth for an unlimited period of time.

At an ambient temperature from 30°C, only select the three lower heater settings.

The surface temperature of the mirror sleeve can reach up to 51°C when the camera has been operating continuously for more than 20 minutes in an ambient temperature of more than 30°C.

**NOTE**

Image brightness

The image brightness during the acquisition is controlled automatically, so that there is always optimum image brightness, largely independent of the distance between the CEREC Omnicam and the tooth.

The surroundings of the tooth to be scanned should be as weakly illuminated as possible. Avoid any type of external light. Switch off the operating light.

**IMPORTANT**

Do not use cotton rolls in the scan area

Do not use any cotton rolls in the vicinity of the scan area, as they can reduce the precision of the scan and create image interference.

**CAUTION**

Prevent cross-contamination

Germs can be transmitted to uncontaminated persons via the hands, materials or objects.

➢ For hygiene reasons, wear a new set of disposable gloves for each patient while using the scanner.

**CAUTION**

In the case of patients with allergies to nickel

Should the scanner mirror sleeve make contact with the skin of patients allergic to nickel, allergic reactions may occur.

➢ Ensure that in the case of patients with nickel allergies, the parts of the mirror sleeve which may make contact are protected from areas of skin.
WARNING

Risk of injury for those diagnosed with epilepsy
For persons who have been diagnosed with epilepsy, there is a risk of epileptic shock through the flashing light of the CEREC Omnicam scanner.
➢ Patients who have been diagnosed with epilepsy cannot be treated with the CEREC Omnicam scanner.
➢ Dentists and dental assistants who have been diagnosed with epilepsy cannot work with the CEREC Omnicam scanner.

✓ The teeth are blow-dried
1. Change to phase “ACQUISITION”.
  ➢ The camera is ready for scanning.
  ➢ A live image appears which can be used to look around the patient's mouth.
2. Remove the CEREC Omnicam from its holder.
  ➢ As soon as the camera is pointed over a tooth or the gums, data acquisition begins. During the continuous data acquisition, a color 3D model is generated automatically on the screen. A white field indicates in which area data will be acquired. If the automatic data flow breaks off, the white field is lost and the audio signal changes. In this case, move the camera to any area which has already been scanned. The scanning procedure continues.
3. Point the cursor to the Omnicam icon in the bottom left corner to end the acquisition procedure.

Proceeding with scanning procedure
1. Click on the Omnicam symbol with the cursor.
  ➢ The scanning procedure begins.
2. Proceed with the scanning procedure as described above.

CAUTION

After use, move the camera in its cradle out of the patient environment to avoid any unforeseen damage to the CEREC Omnicam.
7.4 Directing the camera

**CAUTION**

After each use
Reprocess the camera after each patient.
➢ Follow the instructions in chapter „CEREC Omnicam [→ 67]“ in order to avoid cross-contamination between patients.

The CEREC Omnicam acquires images which are used during the ongoing measurement in spatial relation to each other (image registration).

During the acquisition and then during the ongoing registration process, a distinctive sound can be heard.
If the registration cannot be implemented, the acquisition flow is suspended. You are informed of this by means of a sound. This is different to the sound emitted during successful acquisition. You can adjust the volume in configuration.

**IMPORTANT**

Registration error
Should a registration error occur, you must return to another acquired point.
To start with, practice this procedure on the model and then on intraoral areas.
➢ Move the CEREC Omnicam to a position where a successful acquisition was taken. A point that has already been acquired in the occlusal area is best.
➢ You will be able to hear the sound for registered acquisitions.
➢ Continue the acquisition.

Divide the acquisition into four consecutive sequences:
1. Occlusal
2. Buccal
3. Lingual
4. Proximal
7.4.1 Occlusal scan

**Important:** Ensure that the distance between the coated sapphire glass of the CEREC Omnicam and the scanned surface is observed. The distance must be between 0 - 15 mm (ideally: 5 mm). The camera does not rest on the teeth or the gums. If the distance is too great, no data will be obtained.

1. Move the CEREC Omnicam to the starting position. For this purpose, the CEREC Omnicam is in the occlusal view of the tooth, which is next to the prepared tooth in the distal direction.

2. Scan in the mesial direction. To do so, slowly move the CEREC Omnicam in the occlusal direction from the distal-positioned tooth over the prepared tooth to the mesial-positioned tooth.

With full jaw acquisitions, the scan sequence is different for the transition to anteriors. Scanning begins with the lingual and labial areas, before moving on to the incisors.

7.4.2 Buccal scan

- The CEREC Omnicam is on the adjacent tooth, in the mesial direction to the preparation.

1. Rotate the CEREC Omnicam between 45° to maximum 90° toward the buccal.

2. Guide the CEREC Omnicam over the entire buccal distance in the distal direction over the prepared tooth. With full jaw acquisitions, limit the buccal scan to no more than a quadrant.

Ensure that the CEREC Omnicam is held like a flute during buccal scans. Do not tilt it vertically to the direction of motion.

**Tip:** Practice guiding the camera between 45° and 90°.
7.4.3 Lingual scan

- The CEREC Omnicam is on the tooth that is positioned next to the preparation in the distal direction.
1. Rotate the CEREC Omnicam from 90° in the buccal direction to around 45° to maximum 90° in the lingual direction on the other side.
2. Guide the CEREC Omnicam over the entire lingual distance in the mesial direction over the prepared tooth.

7.4.4 Approximal surface scan

Scan the approximal surfaces of the prepared tooth.

> Move the CEREC Omnicam in the occlusal direction to the prepared tooth. Acquire the approximal surfaces in the distal and mesial direction by using a wave motion in the occlusal, buccal, and lingual direction over the prepared tooth. To do so, tilt the surface by 15° in the distal and mesial direction to gain a better view of the approximal contacts.

Notes:
- Remove the soft tissue.
- Cut away the moveable gingivae, so that only 2-5 mm gingivae remains around the tooth.
- When performing this activity, be careful not to accidentally cut out any areas that e.g. are located behind the model or are otherwise cut away from the line.
- This cut must be completed during the ACQUISITION phase using the cutter.
7.4.5 **Buccal registration**

A buccal registration can be used to establish contact with the antagonist.

- The jaw with the preparation is scanned.

1. Scan the occlusal, buccal and lingual view of the antagonist (see the section “Occlusal scan [→ 58]”, “Buccal scan [→ 58]” and “Lingual scan [→ 59]”).

2. Perform a buccal scan of the bite block prior to completing the registration. This buccal scan should be carried out close-up to the preparation. To acquire sufficient geometry, capture the teeth of the upper and lower jaw as well as 5 mm of the respective gingival areas.

7.4.6 **Scanning the quadrant and jaw**

The following scan regulation applies for the acquisition of a complete quadrant or jaw arch.

The first (fourth) quadrant is scanned up to the opposite second front tooth by moving the camera in parallel along the jaw arch.

**Start the scanning process**

➢ Position the camera occlusally above the last tooth on the right, to start the scanning process.
Completing the scanning process

1. Start as indicated above, on the occlusal surface of the right terminal tooth, and scan it occlusally. Tilt the camera by 45° in a palatinal direction (oral) and guide it from the distal to the mesial.

2. Tilt the camera another 45° in a palatinal direction (oral) and move it in a distal direction.

3. Tilt the camera by 90° on to the occlusal surface and move it in a mesial direction.

4. Tilt the camera in a 45° buccal direction and move it back towards the distal.

5. Then tilt the camera a further 45° in a buccal direction to a total of 90° and move it in a mesial direction again.
The following scan sequence is implemented for the opposite second (third) quadrant:

1. Start by placing the device on the occlusal surface of a premolar, that has already been scanned, and guide the camera palatally (orally) at a mesial tilt of up to 90° across the lingual surface of the front teeth in a distal direction towards the terminal tooth.

2. Slight tilt the camera by 45°, so that the camera is only tilted by 45° in a palatal direction (oral) moving from the distal and back to the mesial to the front teeth.

3. Once you have reached the area of the front tooth, guide the camera 45° to the buccal side and tilt the camera by 45° from the mesial to the distal direction.

4. Once you have reached the distal, tilt the camera by another 45° (total of 90°) further towards the buccal and guide the camera from the distal back to the mesial direction.

5. Once you have reached the area of the front tooth, tilt the camera in an occlusal direction and guide the camera mesially to the occlusal surfaces right to the back distal molars.

Notes:
- Remove the soft tissue.
- Cut away the moveable gingivae, so that only 2-5 mm gingivae remains around the tooth.
7.4 Directing the camera

7.4.7 Completing measurements

- The exposures are complete.
  1. Click on the "Next" button.
     - The virtual model is calculated and displayed in color.
     - Gray sections highlight data material that is missing from the calculated model.
  2. If missing data emerges in the preparation area, carry out further scans.
  3. Change back to the "ACQUISITION" phase. Perform additional scans to complete the model structure.

**NOTE**

**Snapping in the lock**

When putting the camera back, ensure that the cradle lock is engaged (see "Controls and functional elements [→ 38]" Point E).
7.5 Software for the CEREC Omnicam

7.5.1 Cut out model areas

With the “Cut” function, you should be able to cut out model areas. These can be areas in which parts of cotton rolls or cheeks were unintentionally acquired.

When performing this activity, be careful not to accidentally cut out any areas that e.g. are located behind the model or are otherwise cut away from the line.

✓ You are now in the ACQUISITION phase.

1. Click on the tool wheel.
2. Click on the “Cut” button.
   ➡️ The cursor changes to a cross.
3. Begin the cut line with a double-click.
4. Click to set additional points.
5. Finish the cut by double clicking.
   ➡️ The model area is cut out.
6. Click the “Apply” button to implement the change.

You can execute another scan of the area which you have cut out using the crop function. To do so, close the tool window, by clicking on the top right corner. You can refill the area with another acquisition.

"Undo" and "Reset"

With the "Undo" button in the tools you can undo all changes made on the selected restorations since the tool was started.

With the "Reset" button in the tools you can undo all changes made on all restorations since the tool was started.
8 Maintenance

**IMPORTANT**

If the PC, CEREC Omnicam, or other components are damaged, the system must be immediately decommissioned. Contact the customer service department for your dealer.

**NOTE**

Annual maintenance performed by trained technical personnel is recommended.

8.1 Care, cleaning, disinfection and sterilization

**NOTE**

Use only chemical products recommended by Dentsply Sirona.

8.1.1 Cleaning and disinfection agents

| Kerr Corporation        | • CaviCide  
|                        | • Cavi Wipes  
| Patterson               | • pdCARE  
|                        | • pdCARE Wipes  
| > 60% isopropyl alcohol |             

8.1.2 Care and cleaning of the monitor screen

**Cleaning**

**NOTE**

Never spray the monitor screen with a disinfectant or cleaning spray.

The monitor screen must be wiped off with a soft cloth.
8.1.3 Tablet

**CAUTION**
The tablet must not be connected during use or when it is within the patient environment. It must not be charged during this time.

When using the tablet, please ensure that the charge level is sufficient to complete an entire CEREC application. During the treatment, the tablet must not be charged in the vicinity of the patient in the treatment unit.

**CAUTION**
Using protective sleeve
Please ensure that the tablet is covered with a protective cover during treatment.

Protective covers help to keep blood, saliva, or dirt away from the surface of the tablet. Crosstex is one of the suppliers of protective covers under the name iBarrier (see www.crosstex.com). Protective sleeves from the manufacturer are included with CEREC AF/AI.

**NOTE**
If a tablet is used, position it so that there is no risk of damage occurring, for example on a flat surface.

8.1.4 Surfaces (without monitor)

**NOTE**
Not for LCD monitors
Do not use the agents listed in the following for the LCD monitor!
You can use these agents for all other surfaces, including the camera.

| Kerr Corporation | ● CaviCide  
| Patterson | ● pdCARE  
|                     | ● pdCARE Wipes  
| > 60% isopropyl alcohol |

Do not use any **colored cloths** for cleaning, since they may cause discoloration of the surfaces, e.g. in combination with disinfectants!

**Protection against medicaments**
Due to their high concentrations and the substances they contain, many medicaments can dissolve, etch, bleach or discolor surfaces.
8.1.5 CEREC Omnicam

**CAUTION**
If the CEREC Omnicam accidentally falls down, check to make sure that the camera windows and coated sapphire glass are not damaged. If the CEREC Omnicam has been damaged, it must no longer be used on patients. The CEREC Omnicam must be recalibrated.

**NOTE**
Do not sterilize the CEREC Omnicam or the camera cable!

**NOTE**
The mirror sleeves are not autoclave sterilizable!

8.1.5.1 General information
The CEREC Omnicam is a very sensitive optical device and must therefore be handled with the utmost care. Protect the coated sapphire glass and the camera windows against scratches and clean them with a clean lint-free cloth and ethanol (commercially available cleaning alcohol) whenever a film is noticed during imaging.

Dental health care providers are advised to select the reprocessing method that aligns with their infection control process. An effective infection control program is practical, reasonable, and reproducible.

3 methods have been validated to reprocess the CEREC Omnicam between patient care:
- High-level disinfection of the mirror sleeve (with HLD Set) [→ 70]
- High-level disinfection of the mirror sleeve (without HLD Set) [→ 75]
- Dry heat sterilization of the mirror sleeve [→ 77]

One of these methods is strongly recommended to be used for the reprocessing of the mirror sleeve.
8.1.5.2 Components of the Omnicam

A  Press detent to release  C  Sapphire glass (coated)
B  Mirror sleeve  D  Camera windows

8.1.5.3 Removing the mirror sleeve
If required to remove the mirror sleeve do the following:
1. Press the mirror sleeve against the camera body.
2. Press detent A.

**NOTE**
There is a risk of damaging the camera windows or the coated sapphire glass, if the mirror sleeve is not pushed straight toward the front.

➢ Push the mirror sleeve straight toward the front – **do not tilt**.

3. Pull off the mirror sleeve.

8.1.5.4 Refitting the mirror sleeve

**NOTE**
There is a risk of damaging the camera windows or the coated sapphire glass, if the mirror sleeve is not pushed straight toward the camera body.

➢ The mirror sleeve must not come into contact with the camera windows.
➢ Push the mirror sleeve straight toward the camera body – **do not tilt**.

➢ Carefully refit the mirror sleeve until it locks in place.
8.1.5.5 Mirror sleeve reprocessing overview

See detailed instructions after summary.

Mirror sleeve for CEREC Omnicam

Pre-Cleaning process
(while mirror sleeve is attached to the camera)

1. Clean with a cotton gauze moistened with tap water of potable water quality that meets Federal Clean Water Standards and pH neutral soap
   or
   use a clean lint-free cloth which has been soaked in CaviCide
   or
   use Cavi Wipes
   or
   use pdCARE Wipes
   or
   use a clean lint-free cloth which has been soaked in >60% isopropyl alcohol
2. Dry the mirror sleeve with a clean lint-free cloth.

HLD process

1. Use CIDEX® OPA or Sporox II Sterilizing and Disinfecting Solution (use steel mirror sleeves) as disinfectant for high-level disinfection per manufacturer’s instructions.
2. Leave the mirror sleeve in CIDEX® OPA for 12 minutes or in Sporox II for 30 minutes at 20°C.
3. Rinse the sleeve under tap water of potable water quality that meets Federal Clean Water Standards.
4. Dry the mirror sleeve with a clean lint-free cloth.

Dry heat sterilization process

➢ Dry heat 160°C (Sterident Model 200) for 120 minutes (wrapped or unwrapped)
   or
   Dry heat 160°C (SteriSURE) for 60 minutes (wrapped or unwrapped)
   or
   Dry heat 190°C (Cox RAPIDHEAT Sterilizer) for 6 minutes (unwrapped),
   or
   Dry heat 190°C (Cox RAPIDHEAT Sterilizer) for 12 minutes (wrapped).

8.1.5.6 Pre-cleaning of the mirror sleeve

Cleaning process immediately after using the CEREC Omnicam: While the mirror sleeve is attached to the camera, wipe off so that any surface contamination cannot harden and adhere to the surface of the mirror sleeve.

1. Use a cotton gauze moistened with tap water of potable water quality that meets Federal Clean Water Standards and pH neutral soap or use a clean lint-free cloth which has first been soaked in one of the cleaning products listed in the „Cleaning and disinfection agents [→ 65]“ section to remove visible contamination.
2. Wipe down the mirror sleeve afterwards with the absorbent cotton gauze dipped in drinking water.
3. Next dry the mirror sleeve using a lint-free cloth.
8.1.5.7 Wipe disinfection for the camera and mirror sleeve

**NOTE**

Do not spray the CEREC Omnicam or immerse it in cleaning agents or disinfectants!

1. Carry out a preliminary cleaning process (see "Pre-cleaning of the mirror sleeve").
2. Use a new absorbent cotton gauze which is moistened with one of the agents listed in the "Cleaning agents and disinfectants" section. First wipe the camera enclosure and then the mirror sleeve. The camera enclosure and mirror sleeve are disinfected through this step.
3. Wipe down the mirror sleeve afterwards again with the absorbent cotton gauze dipped in drinking water.
4. Next dry the mirror sleeve using a lint-free cloth.

8.1.5.8 High-level disinfection of the mirror sleeve (with HLD Set)

**NOTE**

Dry heat sterilization and high-level disinfection must not be combined.

The complete process for high-level disinfection is as follows:

**With HLD Set**

**NOTE**

Sporox II should only be used with steel mirror sleeves. Steel mirror sleeves are marked with the letters ST (see the image).

A HLD set to support the HLD process should be ordered from Dentsply Sirona with REF 66 05 120.

<table>
<thead>
<tr>
<th>A</th>
<th>HLD container</th>
</tr>
</thead>
<tbody>
<tr>
<td>B</td>
<td>Lid</td>
</tr>
<tr>
<td>C</td>
<td>Metal holder</td>
</tr>
<tr>
<td>D</td>
<td>Plug</td>
</tr>
</tbody>
</table>

1. Pre-cleaning (see „Pre-cleaning of the mirror sleeve […9]“).
2. Put on Personal Protective Equipment at the latest when handling the high-level disinfectant.

3. Remove the mirror sleeve from the CEREC Omnicam (see „Removing the mirror sleeve [→ 68]”).

**NOTE**
It is recommended that you never switch between disinfecting and sterilizing solutions. However if you do, make sure you thoroughly rinse the HLD set before switching.

4. Place the white protective cap on the camera tip and place the camera in the camera cradle.

5. Use one of the following disinfectants for the high-level disinfection: CIDEX® OPA, Sporox II.

6. Slid the plug into the metal holder.

7. Press the mirror sleeve onto the plug while holding the metal holder in order to ensure that no particle contamination or fluids penetrate the inside of the mirror sleeve.

  If attached correctly, the plug seals the mirror sleeve watertight.

**CAUTION**
Observe the disinfectant's manufacturer's safety indications!
8. Cautiously fill the HLD container up to the marked level (B) per manufacturer’s instructions. A funnel can be used to assist with filling the liquid (A). Do not spill any disinfectant. If spillage occurs please follow disinfectant’s manufacturer’s safety indications for cleaning.

9. Insert the metal holder with the mirror sleeve.
10. Place the lid on the container and leave the mirror sleeve at least 12 minutes for CIDEX® OPA or 30 minutes for Sporox II in the disinfectant. While exceeding the recommended immersion time may not cause damage to the mirror sleeve, the mirror sleeve should be removed as soon as possible after the recommended time.

11. Remove the lid and the holder with the mirror sleeve from the container.

12. Thoroughly rinse the mirror sleeve with tap water of potable water quality that meets Federal Clean Water Standards for at least 30 seconds while holding it with its holder.
13. Carefully and slowly remove the plug with the holder from the mirror sleeve by downward movement of the holder. Make sure that the mirror sleeve points upwards not to risk any damage by liquids entering the inside of the mirror sleeve.

14. Remove the plug from the holder.

15. Dry the plug with a clean lint-free cloth.

16. Prior to each use of the HLD set test the solution for its effectiveness per manufacturer’s instructions. If not in use rinse container and holder and store the holder inside the empty container.

17. Dry the whole surface of the mirror sleeve and also the lower part of the inner surface using a clean soft, lint-free cloth.

18. Store the mirror sleeve in a manner to protect it from contamination until the time of use.

19. At time of use remove the white protective cap from the camera tip.

20. Carefully re-attach the mirror sleeve and allow it to lock in place (see „Refitting the mirror sleeve [→ 68]“).
8.1.5.9 **High-level disinfection of the mirror sleeve (without HLD Set)**

**In case the HLD Set is not available**

<table>
<thead>
<tr>
<th>NOTE</th>
<th>Dry heat sterilization and high-level disinfection must not be combined.</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>NOTE</th>
<th>Sporox II should only be used with steel mirror sleeves. Steel mirror sleeves are marked with the letters ST (see the image).</th>
</tr>
</thead>
</table>

1. Pre-cleaning (see „Pre-cleaning of the mirror sleeve [→ 69]“).
2. Remove the mirror sleeve from the CEREC Omnicam (see „Removing the mirror sleeve [→ 68]“).
3. Place the camera in its camera cradle.
4. Use one of the following disinfectants for the high-level disinfection: CIDEX® OPA, Sporox II.

<table>
<thead>
<tr>
<th>CAUTION</th>
<th>Observe the disinfectant’s manufacturer’s safety indications!</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>NOTE</th>
<th>Only place the mirror sleeve into the container and not the entire CEREC Omnicam. Ensure that the mirror sleeve is placed upright in the disinfectant (with the coated sapphire glass down) so that the solution cannot penetrate the inside of the mirror sleeve.</th>
</tr>
</thead>
</table>

5. Choose a container. Find an example on the left.
6. Cautiously fill the container to a filling level of 20mm - 25mm (\(\frac{13}{16}\) in - 1 in) under the small elongated hole (A) of the mirror sleeve when immersed. A funnel can be used to assist with filling the liquid. Do not spill any disinfectant. If spillage occurs please follow disinfectant's manufacturer's safety indications for cleaning.

7. Insert the mirror sleeve in the correct position (coated sapphire glass down).

8. Leave the mirror sleeve at least 12 minutes for CIDEX® OPA or 30 minutes for Sporox II in the disinfectant. While exceeding the recommended immersion time may not cause damage to the mirror sleeve, the mirror sleeve should be removed as soon as possible after the recommended time.

9. Remove the mirror sleeve from the container.

10. Wipe off the mirror sleeve. Use a cotton gauze moistened with tap water of potable water quality that meets Federal Clean Water Standards for this purpose.

11. Dry the mirror sleeve using a clean soft, lint-free cloth.

12. Store the mirror sleeve in such a way that it is protected from contamination until the next use.

13. Carefully re-attach the mirror sleeve and allow it to lock in place (see „Refitting the mirror sleeve [→ 68]“).
8.1.5.10 **Dry heat sterilization of the mirror sleeve**

---

**NOTE**

Dry heat sterilization and high-level disinfection must not be combined.

---

The process for dry heat sterilization is as follows:

1. Pre-cleaning (see „Pre-cleaning of the mirror sleeve [→ 69]“)
2. Remove the mirror sleeve from the CEREC Omnicam (see „Removing the mirror sleeve [→ 68]“).
3. Sterilize the mirror sleeve using dry heat at 190°C for 6 minutes (unwrapped) or 12 minutes (wrapped). Use only pouches which are suitable for dry heat sterilization cycle of at least 190°C, 12 minutes. Alternatively, sterilize mirror sleeve using dry heat at 160°C for 120 minutes or for 60 minutes (unwrapped or wrapped). Use only pouches which are suitable for dry heat sterilization cycle of at least 160°C, 120 minutes.
   - The CPAC Cox RAPIDHEAT Sterilizer, the CPAC Sterident Model 200 and the CPAC SteriSURE have been validated by Sirona Dental Systems.
   - For 6 minutes 190°C program # 1 has to be set on the CPAC Cox RAPIDHEAT Sterilizer.
   - For 12 minutes 190°C program # 3 has to be set on the CPAC Cox RAPIDHEAT Sterilizer.
   - For 120 minutes 160°C the CPAC Sterident Model 200 is to be used.
   - For 60 minutes 160°C the CPAC SteriSURE is to be used.
4. Store the mirror sleeve in such a way that it is protected from contamination until the next use.
5. Carefully re-attach the mirror sleeve and allow it to lock in place (see „Refitting the mirror sleeve [→ 68]“).

---

**NOTE**

The mirror sleeve changes its color which will not have any negative impact upon the mirror sleeve’s durability.
8.2 Calibrating CEREC Omnicam

The measurement procedure used by the system requires the use of a calibrated CEREC Omnicam. The CEREC Omnicam is factory-calibrated. Then calibrate the CEREC Omnicam after every reinstallation and after every transport. The calibration set supplied with the CEREC Omnicam is available for the calibration process.

In order to achieve optimum results, the CEREC Omnicam must be allowed to warm up for 15-20 minutes before calibration.

Recalibrate the CEREC Omnicam in the following cases:

- following transport (shaking stress) or during first commissioning,
- after storage in unheated or un-air-conditioned rooms (temperature differences exceeding 30°C / 85°F),
- with temperature differences of over 15°C / 60°F between the last calibration and operation.
- In general, carrying out a calibration is the correct process in the event of errors in the acquisition process (such as poor image quality or the lack of a 3D preview). In many cases, the errors can be corrected in doing so.
- As the system may be exposed to vibration loads without knowledge of this, it should be calibrated once a month.

Starting calibration

1. In the software, navigate to the system menu and click on the "Configuration" button.
2. Click on the "Devices" button.
3. Click on the "Omnican" button.
4. Click on the "Calibrate" button.
   - The camera view is displayed in one window.
5. Enter the 8-digit Sirona ID. You can find this ID on the sticker on the calibration set.
Calibrate the camera

1. Remove the protective cap from the calibration set.
2. Mount the calibration set on the tip of the camera until it locks into place.
3. Secure the CEREC Omnicam in the calibration set using one hand. Ensure that the external calibration set screw is fully screwed in a clockwise motion until it gently locks into place.
4. Click on the "OK" button. 
   - The measuring process starts.
   - The software prompts you to proceed to the next latching.

5. Turn the screw counter-clockwise until you reach the next latching point.
6. Click on the "OK" button. In doing so, ensure that the CEREC Omnicam does not move.
   - The software confirms the calibration process.
   - The software prompts you to proceed to the next latching.
7. Execute steps 5 and 6 a total of 11 times.
   - The software provides status updates on the calibration and informs you once the procedure is complete.
   - You will be prompted to measure the position of the exit window.
Measuring the position of the exit window

1. Mount the bottom side of the calibration set to the tip of the camera.
2. Click on the "OK" button.
   - The calibration process is continued.
   - Once the calibration is complete, a message is displayed indicating this.
3. Confirm the message by clicking the "OK" button.
   - The CEREC Omnicam is calibrated.

Error message during calibration

The software indicates if an error occurs during calibration. If the calibration process resulted in errors, restart the process.

End calibration

✓ The software indicates that the calibration was completed successfully.
➢ Click on the "OK" button.
   - The CEREC Omnicam is calibrated.
8.3 Color calibration

General information

NOTE
Faulty color analysis
The color analysis can be negatively impacted due to strong light incidence and it can lead to varying results.
➢ Set the model CEREC Omnicam up so that it is not located directly in the beam path of an extreme light source (e.g., the treatment light) and not exposed to direct sunlight.

A color-calibrated Omnicam must be used for the color analysis.

The color analysis can only be carried out with a CEREC Omnicam from a particular serial number. In order to test the CEREC Omnicam, use the Omnicam test tool on my.cerec.com -> CEREC SW 4.5 - > Shade Detection.
You can find the serial number of the Omnicam on the upper side on the optics tube (see arrow E in the figure below).
This is only relevant for first generation cameras. For new systems, the serial number of the Omnicam does not need to be determined.

1. Press the mirror sleeve (B) against the camera body.
2. Press detent (A).

NOTE
Risk of damaging the camera window (D) or the coated sapphire glass (C).
➢ Push the mirror sleeve straight toward the front; do not tilt it.

3. Pull off the mirror sleeve.
In order to achieve optimum results, the CEREC Omnicam must be allowed to warm up for 20 minutes before calibration. The CEREC Omnicam must be color calibrated every two weeks in order to carry out a reliable color analysis. You will achieve the best results if the CEREC Omnicam is color calibrated immediately before scanning a new case.
Carry out a color calibration also after changing a mirror sleeve.
Heavily scratched mirror sleeves may not be used for a color analysis.

**Storing a color-calibration set**
The color-calibration set must be stored in its packaging in a dry place which is protected from light. It must be used with a disinfected Omnicam as the color-calibration set must itself not be disinfected. If dust accumulates on the inside of the color-calibration set, it must be carefully removed using compressed air.

**Switch on the color analysis**
1. In the software, navigate to the system menu and click on the "Configuration" button.
2. Click on the "Devices" button.
3. Click on the "Omnicam" button.
4. Select the "Shade Detection" option.
   - You can choose between various color systems ("Shade Guide Selection").
   - You can decide whether you would like to be notified in 14 days when the color calibration is needed again.
   - If color analysis is not possible with your camera, a corresponding notice will appear. A color calibration is also not available in this case.
5. Confirm the changes below with "Ok".
6. Click the "Color Calibration" button and carry out the color calibration.
Color-calibrating the camera

1. Make sure that the CEREC Omnicam is clean, disinfected and dry.
2. Remove the color-calibration set from the packaging.
3. Use the CEREC Omnicam to scan the QR code on the underside of your color-calibration set. In order to do this, you must hold the CEREC Omnicam still in front of the QR code so that it is completely visible in the picture. If the QR code appears to be shiny, hold the camera at more of an oblique angle in order to avoid any glaring light and to make it easier to scan the codes. If the QR code is recognized, the next “Please mount color calibration set” step appears.
   This step of the QR code scan is skipped during the subsequent color calibration and the serial number of the color-calibration set is thus displayed. If this does not match the serial number printed on your color-calibration set, click on the “Rescan QR Code” button and scan the new QR code.
4. Mount the color-calibration set on the tip of the camera until it locks into place.
5. Click on the “Ok” button.
   - The measuring process starts. Do not move the CEREC Omnicam or the color-calibration set during this time.
   - The software provides status updates on the calibration and informs you once the procedure is complete.

Ending the color calibration

✓ The software indicates that the color calibration was completed successfully.
1. Click on the “Ok” button.
   - The CEREC Omnicam is now color calibrated.
2. Remove the color-calibration set from the camera and place it back in the packaging.

Error message during color calibration

The software indicates if an error occurs during color calibration. If the color calibration contained an error, ensure the following:
- The color-calibration set is free of dust
- The color-calibration set was mounted correctly
- The CEREC Omnicam exit window is clean
> Then restart the color calibration.

Do not continue using a damaged color-calibration set; instead, contact your distributor to purchase a new one.
Replacing the color calibration set

Please note that the color calibration set

- can only be used with CEREC SW software ≥ 4.5 or Sirona Connect SW ≥ 4.5 or CEREC Premium SW ≥ 4.5.
- can only be kept for use for a maximum of 2 years. You can find the expiry date at the bottom of the color calibration set container. Previous storage may mean that the period for use has been reduced to less than 2 years.
- can only be used for one year after the container has been opened. Write the date that the container was opened on the container after "Opened on ___________" using a waterproof pen and do not use after one year.

The color calibration set may no longer be used once either of the two periods has expired.

The software notifies you that the color calibration set needs to be replaced with a new set before the color calibration expires.

Once the color calibration set has expired the software notifies you that a color analysis can only be carried out based on old calibration data.

Please contact your dealer for replacements for the color calibration set.
9 Disposal

In accordance with Directive 2012/19/EU and national disposal regulations regarding old electrical and electronic devices, please be advised that such items must be disposed of in a special way within the European Union (EU). These regulations require the environmentally friendly recycling/disposal of old electrical and electronic devices. Such items must not be disposed of as domestic refuse. This has been expressed using the icon of the “crossed out trash can”.

Disposal procedure

We feel responsible for our products from the first idea to their disposal. For this reason, we give you an option to return our old electronic and electrical devices.

If you wish to dispose of your devices, please proceed as follows:

In Germany

To initiate return of the electrical device, please send a disposal request to enretec GmbH. You have the following options here:

- Use the ‘Returning an electrical device’ button under the ‘eom’ menu item on the enretec GmbH homepage (www.enretec.de).
- Alternatively, you can also contact enretec GmbH directly.

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16727 Velten, Germany
Phone: +49 3304 3919-500
E-mail: eom@enretec.de

In accordance with the national disposal regulations regarding old electrical and electronic devices (ElektroG), as the manufacturer, we assume the costs for disposing of the electrical and electronic devices in question. Disassembly, transport and packaging costs shall be borne by the owner / operator.

Prior to disassembly/disposal of the unit, it must be prepared professionally (cleaned/disinfected/sterilized).

If your unit is not permanently installed, it will be collected from the practice. If it is permanently installed, it will be picked up curbside at your address by appointment.

Other countries

For country-specific information on disposal, contact your local dental dealers.
10 PC Diagnostic Tool

10.1 Start diagnostic tool

<table>
<thead>
<tr>
<th>Test</th>
<th>Suitable for</th>
</tr>
</thead>
<tbody>
<tr>
<td>Customer Diagnostics</td>
<td>Suitable for the user, in order to check the PC components.</td>
</tr>
<tr>
<td>Technician Diagnostics</td>
<td>Suitable for the technician, in order to check the PC components.</td>
</tr>
<tr>
<td>Sirona Windows Diagnostics</td>
<td>Windows Stress Test, in order to test the PC at permanent load.</td>
</tr>
</tbody>
</table>

**Tip:** If one of the following steps does not work, further steps can be found in the Service Manual.

- The PC is switched off.
- Switch on the PC.
- Repeatedly press the "F11" or "F8" button (in V2.2.1 - V2.2.3) until the PC switches to the boot menu.
- Insert the diagnostics tool CD into the drive.
- Select the "P3: TSSTcorp CDDVDW ..." menu option.
- Confirm your selection with the "Return" key on the keyboard.

**Tip:** After one minute, if none of the arrow keys have been pressed, the "Customer Diagnostics" test starts automatically.

6. Select the test using the arrow keys.
7. Confirm your selection with the "Return" key on the keyboard.
   - The test starts.
10.2 Test procedure

10.2.1 Customer Diagnostics

✓ You have started the "Customer Diagnostics" test and the system configuration is displayed.

1. Using the information in the system configuration, check whether the system corresponds to the default settings. You can scroll up and down using the arrow keys.

   Tip: The test starts automatically after 3 minutes if you do not press an arrow key.

2. Press the "Esc" key on the keyboard.

   The test starts. The entire test run takes approx. 30 minutes.
10.2 Test procedure

The result, i.e. "Pass" or "Fail", appears at the end of the test (see sections entitled "Test result: Pass" or "Test result: Fail").

3. On completion of the test, press any key to go on to the test dialog.
   Tip: You can scroll to the individual test steps using the arrow keys. The corresponding result is shown in front of each test step.

4. To end the test, restart the PC.

Test result: Pass

No errors were found on the PC-specific hardware. Replacing the PC component or the PC is not advisable.

1. Perform the separate test for the supply board.
2. Perform an image restore with the restore set for troubleshooting.
3. Check the service instructions for other possible fault sources.

Test result: Fail

An error was found on the PC-specific hardware. Replacing the PC component or the PC may be required.

An image restore is not advisable.

1. Check to find out which components did not pass the test.
2. Write down the defective test number and, if available, the error code and inform the technician of this as soon as possible.
3. Carry out the appropriate steps in the chapter entitled Troubleshooting [→ 92].

End "Customer Diagnostics" test

1. Remove the PC diagnostic tool CD from the drive.
2. Switch the PC off by briefly pressing the on/off key.
10.2.2 Technician Diagnostics

✓ You have started the "Technician Diagnostics" test and the system configuration is displayed.

1. Using the information in the system configuration, check whether the system corresponds to the default settings. You can scroll up and down using the arrow keys.
   **Tip:** The test starts automatically after 3 minutes if you do not press an arrow key.

2. Press the "Esc" key on the keyboard.

   - The test starts. The entire test run takes approx. 30 minutes.
   - The result, i.e. "Pass" or "Fail", appears at the end of the test (see sections entitled "Test result: Pass" or "Test result: Fail").
3. On completion of the test, press any key to go on to the test dialog. **Tip:** You can scroll to the individual test steps using the arrow keys. The corresponding result is shown in front of each test step.

4. To end the test, restart the PC.

**Test result: Pass**

No errors were found on the PC-specific hardware. Replacing the PC component or the PC is not advisable.

1. Perform the separate test for the supply board.
2. Perform an image restore with the restore set for troubleshooting.
3. Check the service instructions for other possible fault sources.

**Test result: Fail**

An error was found on the PC-specific hardware. Replacing the PC component or the PC may be required. An image restore is not advisable.

1. Check to find out which components did not pass the test.
2. Carry out the appropriate steps in the chapter entitled Troubleshooting [→ 92].
3. Note the number of the failed test and the error code if available. Attach this information to the returned PC when replacing a PC.

**End "Technician Diagnostics" test**

1. Remove the PC diagnostic tool CD from the drive.
2. Switch the PC off by briefly pressing the on/off key.
10.2.3 Sirona Windows Diagnostics

General

The "Sirona Windows Diagnostics" test loads the PC-specific components simultaneously over a long period of time. This period of time is determined by the user.

As a result of this load

- the temperature in the PC is significantly increased compared with normal operation.
  A temperature malfunction or any existing faults are thereby detected.
- Thanks to the temporal, unlimited test phase, sporadically occurring faults are more likely to be detected.

Tip: Only conduct the test if at least one of the "Customer Diagnostics" or "Technician Diagnostics" tests has been completed with a "pass" and without errors.

Performing the test

Tip: Allow the "Sirona Windows Diagnostics" test to run for at least 1 hour. For optimum results, allow the test to run overnight.

You have started the "Sirona Windows Diagnostics" test and Windows starts in the test environment. The "Sirona Windows Diagnostics" test starts automatically.

> Check the result in the "Windows Stress Test" window.
Tip: You may have to rearrange the windows to be able to see the "Windows Stress Test" window.
Test result: Pass
No errors were found on the PC-specific hardware. Replacing the PC component or the PC is not advisable.

Test result: Fail
An error was found on the PC-specific hardware. Replacing the PC component or the PC may be required.
An image restore is not advisable.
1. Check the "Windows Stress Test" window for those components that did not pass the test.
2. Carry out the appropriate steps in the chapter entitled Troubleshooting [→ 92].

Ending the "Sirona Windows Diagnostics" test
➢ Click the "Stop" button.
   ◢ The individual test windows close.
   ◢ The PC is switched off.

10.3 Troubleshooting
The recommended procedure is as follows. If troubleshooting and/or a component replacement cannot eliminate the fault, replace the PC.

In this case, specify which test was defective when returning the defective PC.
## 10.3.1 Customer Diagnostics & Technician Diagnostics

<table>
<thead>
<tr>
<th>Test</th>
<th>Test description / condition</th>
<th>Action if problems occur</th>
</tr>
</thead>
<tbody>
<tr>
<td>Display Script</td>
<td>Control command without a test function</td>
<td>n.a.</td>
</tr>
<tr>
<td>Activity is rotating cursor</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Test CPU-1</td>
<td>The CPU test checks the control, address, data, and flag register of the system processor.</td>
<td>➢ Replace the PC.</td>
</tr>
<tr>
<td>Test CPU-2</td>
<td>When testing the floating point unit (NPU, Numeric Processing Unit) the system's mathematics processor and the interface between the two functions are checked.</td>
<td></td>
</tr>
<tr>
<td>Test NPU-1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Test NPU-2</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Test Timer</td>
<td>In this test a number is loaded into the three timer channels and then a check is made on whether the countdown takes place at the right speed in the individual channels (not too fast or too slow).</td>
<td>➢ Replace the PC.</td>
</tr>
<tr>
<td>Test Keyboard Controller</td>
<td>This test checks the proper function of the electrical circuit for the keyboard controller.</td>
<td>➢ Replace the PC.</td>
</tr>
<tr>
<td>Test INT #1</td>
<td>The test tool checks the system interrupt controller. These controllers contain the interrupt mask register, in-service register, interrupt request register, and all of the interrupt request lines. All channels on the interrupt controllers are checked for problematic, incorrect, or defective interrupts.</td>
<td>➢ Replace the PC.</td>
</tr>
<tr>
<td>Test INT #2</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Test DMA #1</td>
<td>During the test all of the registers and status ports of the two DMA controllers are checked. The DMA controller is extremely important for system operation, as it has separate channels which the E/A devices can use to directly access the system RAM. This enables high data transfer rates without using the microprocessor.</td>
<td>➢ Replace the PC.</td>
</tr>
<tr>
<td>Test DMA #2</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Test SM Bus</td>
<td>This test checks the SMBus. This bus is mainly used in systems to manage the battery and sensor. The SMBus is also used to access the SPD data on the memory modules.</td>
<td>➢ Replace the PC.</td>
</tr>
<tr>
<td>Test</td>
<td>Test description / condition</td>
<td>Action if problems occur</td>
</tr>
<tr>
<td>------</td>
<td>-----------------------------</td>
<td>-------------------------</td>
</tr>
<tr>
<td>Test WDC ___ TYP HDD ___ Short Self-Test</td>
<td>A range of destruction-free tests on the hard drives installed in a system are conducted with these functions. Controller search and read tests are conducted to check the overall condition of a drive.</td>
<td>1. For the CEREC AF / CEREC AI / CEREC AF Connect / CEREC AI Connect / CEREC AI for Rear check the setting of the ASM1061 Storage Controller. 2. Check the hard disk's SATA line. 3. Check the hard disk's power supply. 4. Exchange the hard drive including the hard drive cable.</td>
</tr>
<tr>
<td>Test 3 Minute(s) Drive #1 ___ Size of HDD ___ RndRd</td>
<td>Use this function to test the installed CD-ROM-/CDR/W-/DVD drive. The test checks the test ROM directly; no software drivers have to be loaded. The test medium is the CD test tool</td>
<td>1. Check the CD for scratches or other dirt. 2. Check the SATA line between the PC and DVD drive. 3. Check the power supply line between the PC and DVD drive. 4. Replace the DVD drive. 5. Check the SATA connection from the mainboard to the SATA slot sheet in the PC. 6. Check the connection of the power supply from the mains power unit to the SATA Slot sheet in the PC.</td>
</tr>
<tr>
<td>Test ATAPI #1 00000000-000050000</td>
<td>Use this function to test the installed CD-ROM-/CDR/W-/DVD drive. The test checks the test ROM directly; no software drivers have to be loaded. The test medium is the CD test tool</td>
<td>1. Check the CD for scratches or other dirt. 2. Check the SATA line between the PC and DVD drive. 3. Check the power supply line between the PC and DVD drive. 4. Replace the DVD drive. 5. Check the SATA connection from the mainboard to the SATA slot sheet in the PC. 6. Check the connection of the power supply from the mains power unit to the SATA Slot sheet in the PC.</td>
</tr>
<tr>
<td>Test Active</td>
<td>USB test (at least 1 USB human device must be connected; for the AC this is usually a keyboard, trackball, camera, and UPS mains supply).</td>
<td>➢ Replace the PC.</td>
</tr>
<tr>
<td>Test NET #1 SelfTest</td>
<td>This test provides an internal check on all of the network cards.</td>
<td>➢ Replace the PC.</td>
</tr>
<tr>
<td>Test Base Memory</td>
<td>The &quot;Base RAM Test&quot; provides a check on the base RAM on the system board (up to 640 KB).</td>
<td>➢ Remove the memory and then re-insert it.</td>
</tr>
<tr>
<td>Test Cache Memory</td>
<td>This function provides a test on the low-level memory data and the low-level addresses in the external system cache in order to check its function.</td>
<td></td>
</tr>
<tr>
<td>Test Extended Memory</td>
<td>The &quot;Extended RAM Test&quot; provides a check on the extended RAM between 1 MB and 4 GB.</td>
<td></td>
</tr>
<tr>
<td>Test Above 4 GB memory</td>
<td>The &quot;Above 4 GB Memory Test&quot; enables you to check the extended RAM in the range above 4 GB.</td>
<td></td>
</tr>
<tr>
<td>Test</td>
<td>Test description / condition</td>
<td>Action if problems occur</td>
</tr>
<tr>
<td>--------------</td>
<td>---------------------------------------------------------------------------------------------</td>
<td>--------------------------</td>
</tr>
<tr>
<td>Test VGA RAM</td>
<td>This test checks the graphics memory installed in the graphics card that is currently active.</td>
<td>➢ Replace the graphics card.</td>
</tr>
<tr>
<td>Test VESA RAM</td>
<td>This test enables you to check the text and graphics modes supported by a VESA compatible graphics card.</td>
<td>➢ Replace the graphics card.</td>
</tr>
</tbody>
</table>
### 10.3.2 Sirona Windows Diagnostics

<table>
<thead>
<tr>
<th>Test</th>
<th>Test Description</th>
<th>Action if problems occur</th>
</tr>
</thead>
<tbody>
<tr>
<td>Processor(s)</td>
<td>Continuous load and inspection of processor cores</td>
<td>➢ Replace the PC.</td>
</tr>
<tr>
<td>Motherboard testing</td>
<td>Continuous load and inspection of the motherboard functions</td>
<td>➢ Replace the PC.</td>
</tr>
<tr>
<td>Stress test drive</td>
<td>Continuous load and inspection of the hard disk</td>
<td>1. Check the hard disk's SATA line. 2. Check the hard disk's power supply. 3. Exchange the hard drive including the hard drive cable.</td>
</tr>
<tr>
<td>Memory testing</td>
<td>Continuous load and inspection of the memory</td>
<td>➢ Remove the memory and then re-insert it.</td>
</tr>
<tr>
<td>2D test</td>
<td>Continuous load and inspection of 2D properties of the graphics card</td>
<td>➢ Replace the graphics card.</td>
</tr>
<tr>
<td>Multimedia testing</td>
<td>Continuous load and inspection of 3D properties of the graphics card</td>
<td>➢ Replace the graphics card.</td>
</tr>
<tr>
<td>USB testing</td>
<td>USB test (at least one USB human device must be connected, such as a keyboard, trackball, camera, or UPS mains supply)</td>
<td>➢ Replace the PC.</td>
</tr>
</tbody>
</table>
We reserve the right to make any alterations which may be required due to technical improvements.