CEREC AC Connect
With CEREC Omnicam

Operating Instructions for the Acquisition Unit

This product is covered by one or more of the following US patents:

- US6885464
- US6813035
- US7522764
- US7388678
- US7801632
- US8062034
- US8111909
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<td>77</td>
</tr>
</tbody>
</table>
Dear Customer,

Thank you for purchasing your CEREC AC® Connect from Sirona. This unit enables you to create digital exposures and to transmit these to your dental laboratory.

Improper use and handling can create hazards and cause damage. Please read and follow these operating instructions carefully and Always keep them within easy reach.

To prevent personal injury or material damage, it is important to observe all safety information.

Your
Sirona Connect team

1.1 Contact information

In the event of technical queries, please use our online contact form at www.sirona.com. In the navigation bar, go to the menu commands "CONTACT" / "Customer Service Center" and then click the "CONTACT FORM FOR TECHNICAL QUESTIONS" button.

Manufacturer's address
Sirona Dental Systems GmbH
Fabrikstrasse 31
64625 Bensheim
Germany
Phone: +49 (0) 6251/16-0
Fax: +49 (0) 6251/16-2591
e-mail: contact@sirona.com
www.sirona.com
2 General data

Please read this document completely and follow the instructions exactly. You should always keep it within reach.

Original language of the present document: German.

2.1 Structure of the document

2.1.1 Identification of the danger levels

To prevent personal injury and material damage, please observe the warning and safety information provided in the present operating instructions. Such information is highlighted as follows:

- **DANGER**
  An imminent danger that could result in serious bodily injury or death.

- **WARNING**
  A possibly dangerous situation that could result in serious bodily injury or death.

- **CAUTION**
  A possibly dangerous situation that could result in slight bodily injury.

- **NOTICE**
  A possibly harmful situation which could lead to damage of the product or an object in its environment.

- **IMPORTANT**
  Application instructions and other important information.

Tip: Information on making work easier.
### 2.1.2 Formats and symbols used

The formats and symbols used in this document have the following meaning:

<table>
<thead>
<tr>
<th>Symbol</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>✓</td>
<td>Prerequisite</td>
</tr>
<tr>
<td>1.</td>
<td>First action step</td>
</tr>
<tr>
<td>2.</td>
<td>Second action step</td>
</tr>
<tr>
<td>or</td>
<td>Alternative action</td>
</tr>
<tr>
<td>➢</td>
<td>Individual action step</td>
</tr>
<tr>
<td>▫</td>
<td>Result</td>
</tr>
<tr>
<td>See &quot;Formats and symbols used [→ 7]&quot;</td>
<td>Identifies a reference to another text passage and specifies its page number.</td>
</tr>
<tr>
<td>●</td>
<td>List</td>
</tr>
<tr>
<td>&quot;Command / menu item&quot;</td>
<td>Indicates commands, menu items or quotations.</td>
</tr>
</tbody>
</table>

### 2.2 Battery warranty

The battery is subject to wear and the warranty period of 6 months therefore deviates from the period specified for the entire device.
2.3 Legend

Year of manufacture

Safety labels
Identifies labels/imprints on the unit (see Safety labels).

Product disposal symbol (see "Disposal → 62").

Storage battery pack disposal symbol (see "Disposal of the storage battery pack" [→ 63])

Storage battery pack recycling symbol (see "Disposal of the storage battery pack" [→ 63])

The Sirona Connect may contain an RF transmitter in the form of a WLAN card or a separate wireless module.

Radio approval for Australia/New Zealand

Follow the operating instructions.
To ensure safe operation of the unit, the user must follow the operating instructions.
Symbols on the packaging

Take note of the following symbols on the packaging:

Top

Protect from moisture

Fragile; handle with care

Temperature during storage and transport

Relative humidity during storage and transport

Air pressure during storage and transport
3 General description

3.1 Certification

CE mark


<table>
<thead>
<tr>
<th>NOTICE</th>
</tr>
</thead>
<tbody>
<tr>
<td>CE mark for connected products</td>
</tr>
<tr>
<td>Further products which are connected to this unit must also bear the CE mark.</td>
</tr>
</tbody>
</table>

Compliance

Anyone creating or changing a medical electrical system through a combination with other devices in accordance with standard EN 60601-1-1:2001 based on 60601-1-1:2000 (specification for the safety of medical electrical systems)/UL 60601-1 Part 1: first edition 2003 is responsible for ensuring that the requirements of these standards are met to the full extent in order to ensure the safety of patients, operators and the environment.

Only for Brazil:


Registro ANVISA nº 80745400003.
3.2 Intended use

This unit allows you to create digital impressions and transmit these to your dental laboratory. The unit may be operated only by medically trained and qualified personnel.

This unit must not be used for any other purpose. If the unit is used for any purpose other than the one mentioned above, it may be damaged.

Intended use also includes compliance with these Operating Instructions and the relevant maintenance instructions.

⚠️ CAUTION

**Follow the instructions**

If the instructions for operating the unit described in this document are not observed, the intended protection of the user may be impaired.

**For the USA only**

**CAUTION:** According to US Federal Law, this product may be sold only to or by instruction of physicians, dentists, or licensed professionals.
4 Safety

4.1 Basic safety information

4.1.1 Prerequisites

<table>
<thead>
<tr>
<th>NOTICE</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Important information on building installation</strong></td>
</tr>
<tr>
<td>The building installation must be performed by a qualified expert in compliance with the national regulations. DIN VDE 0100-710 applies in Germany.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>NOTICE</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Restrictions regarding installation site</strong></td>
</tr>
<tr>
<td>The system is not intended for operation in areas subject to explosion hazards.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>NOTICE</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Do not damage the unit!</strong></td>
</tr>
<tr>
<td>The unit can be damaged if opened improperly.</td>
</tr>
<tr>
<td>It is expressly prohibited to open the unit with tools!</td>
</tr>
</tbody>
</table>

4.1.2 Connecting the unit

Perform connection by following the directions given in the present operating instructions.
4.1.3 General safety information

⚠️ CAUTION

Do not damage the monitor

DO NOT touch the LCD screen with sharp or pointed objects.

If the LCD monitor is damaged (e.g. the glass screen is broken), prevent any leaking liquid from coming into contact with your skin, mucous membranes (eyes, mouth), or foodstuffs and be careful not to inhale any escaping vapors.

Rinse any parts of your body or items of clothing already contaminated by the liquid with ample amounts of water and soap.

⚠️ CAUTION

Note on the prevention, recognition, and elimination of unintended electromagnetic effects:


This system may be operated in a residential area provided that it is used under the responsibility of a medical specialist.

NOTICE

Install only approved software

To prevent interference with the runtime reliability of the program, only approved software may be installed.

➢ Use the current version ≥ CEREC Connect software 4.x.

NOTICE

Ventilation openings must not be obstructed.

4.1.4 Movement and stability of the unit

NOTICE

The unit can overturn or slip away

For reasons of tilt stability, the unit must be pulled by its front handle when being moved. If you push the unit, obstacles on the floor could block its wheels, thus causing it to overturn.

The two front wheels of the unit have brakes which can be locked to ensure secure positioning. If the unit is steeply inclined or standing on a slippery surface and lateral forces are acting on it, it may slide even though the wheel brakes are locked.

➢ Always make sure that the unit's footprint is a flat, nonskid surface.
4.1.5 Maintenance and repair

As manufacturers of dental instruments and laboratory equipment, we can assume responsibility for the safety properties of the unit only if the following points are observed:

- The maintenance and repair of this unit may be performed only by Sirona or by agencies authorized by Sirona.
- Components which have failed and influence the safety of the unit must be replaced with original (OEM) spare parts.

Please request a certificate whenever you have such work performed. It should include:

- The type and scope of work.
- Any changes made in the rated parameters or working range.
- Date, name of company and signature.

4.1.6 Modifications to the product

Modifications to this product which may affect the safety of the operator, patients or third parties are prohibited by law!

4.1.7 Accessories

In order to ensure product safety, this device may be operated only with original Sirona accessories or third-party accessories expressly approved by Sirona. The user is responsible for any damage resulting from the use of non-approved accessories.

4.1.7.1 Included accessories

- Storage battery pack, order no.: 61 87 582

4.2 Safety labels

Fuses

NOTICE

Use ONLY fuses of the same type!
Plug connections of external interfaces

**CAUTION**

Additional devices connected to external interfaces must be tested according to the relevant standards, e.g.:


They must be installed outside of the patient area (a radius of 1.5m surrounding the patient).

**CAUTION**

Low voltages are applied to the sockets for connecting external interfaces.

➢ Do not touch the pins of the connectors.

**NOTICE**

The externally connected cables must not be subjected to pulling stress.
CAUTION

In order to maintain electrical safety, the rear doors of the acquisition unit must be kept closed while it is in operation. The acquisition unit must not be operated inside of the patient area (within a radius of 1.5 m surrounding the patient) with the doors open.

Heater plate

CAUTION

Risk of burns due to hot surface!

➢ Never touch the heater plate (A)!
4.3 Electrostatic charge

4.3.1 ESD warning labels

**CAUTION**

Risk of injury or damage to components from electrostatic discharge

For electrical components labeled with an ESD warning label, observe the following instructions.

- Apply the ESD protective measures.
- Do not touch connector pins or sockets without applying ESD protective measures first.
- Do not establish any connections between these connectors without applying ESD protective measures first.

4.3.2 ESD protective measures

ESD stands for ElectroStatic Discharge.

ESD protective measures include:

- Procedures for preventing electrostatic charge build-up (e.g. air conditioning, air moistening, conductive floor coverings and non-synthetic clothing)
- Discharging the electrostatic charges of your own body on the frame of the UNIT, the protective ground wire or large metallic objects
- Connecting yourself to ground using a wrist band.

We therefore recommend that all persons working with this system be instructed on the significance of this warning label. Furthermore, they also should receive training in the physics of electrostatic discharges which can occur in the practice and the destruction of electronic components which may result if such components are touched by electrostatically charged USERS.

The content of this training is explained in the Chapter "About the physics of electrostatic charges" [→ 18].
4.3.3 About the physics of electrostatic charges

What is an electrostatic charge?

An electrostatic charge is a voltage field on and in an object (e.g. a human body) which is protected against conductance to ground potential by a nonconductive layer (e.g. a shoe sole).

Formation of an electrostatic charge

Electrostatic charges generally build up whenever two bodies are rubbed against each other, e.g. when walking (shoe soles against the floor) or driving a vehicle (tires against the street pavement).

Amount of charge

The amount of charge depends on several factors:

- Thus the charge is higher in an environment with low air humidity than in one with high air humidity; it is also higher with synthetic materials than with natural materials (clothing, floor coverings).

Electrostatic discharge must be preceded by electrostatic charging.

The following rule of thumb can be applied to assess the transient voltages resulting from an electrostatic discharge.

An electrostatic discharge is:

- perceptible at 3,000 V or higher
- audible at 5,000 V or higher (cracking, crackling)
- visible at 10,000 V or higher (arc-over)

The transient currents resulting from these discharges have a magnitude of 10 amperes. They are not hazardous for humans because they last for only several nanoseconds.

Background

Integrated circuits (logical circuits and microprocessors) are used to implement a wide variety of functions in dental/X-ray/CAD/CAM systems.

The circuits must be miniaturized to a very high degree in order to include as many functions as possible on these chips. This leads to structure thicknesses as low as a few ten thousandths of a millimeter.

It is obvious that integrated circuits which are connected to plugs leading outside of the unit via cables are sensitive to electrostatic discharge.

Even voltages which are imperceptible to the user can cause breakdown of the structures, thus leading to a discharge current which melts the chip in the affected areas. Damage to individual integrated circuits may cause malfunction or failure of the system.

To prevent this from happening, the ESD warning label next to the plug warns of this hazard. ESD stands for ElectroStatic Discharge.

Connector pins or sockets bearing ESD warning labels must not be touched or interconnected without ESD protective measures.
4.4 Wireless phone interference with equipment

The use of mobile wireless phones in practice or hospital environments must be prohibited to ensure safe operation of the unit.
4.5 Integration in a network or connection to a modem

Network

The acquisition unit may only be operated in a network if it is connected to a HUB/switch. The HUB/switch must:

- be located in the room where the acquisition unit is operated, 
  permanently installed.
- be grounded via an additional ground wire.

Cross-section of the protective ground wire

<table>
<thead>
<tr>
<th></th>
<th>laid protected</th>
<th>laid unprotected</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2.5 mm²</td>
<td>4 mm²</td>
</tr>
</tbody>
</table>

Modem

At least one of the following specifications must be fulfilled in order to operate the acquisition unit on a modem:

- If a modem is connected, the acquisition unit may only be operated outside of the patient area (radius of 1.5 m surrounding the patient).
- An RS232 isolator compliant with EN 60 601-1-1 with a dielectric strength of at least 1.5 kV must be installed at the modem end in the RS232 connecting cable between the acquisition unit and the modem.
5 Technical information

5.1 Technical description

CAD system for high-precision intraoral optical impressions

- High-resolution, heated oral camera (3D camera) with removable reflective sleeve (reflective sleeve sterilizable with hot air)
- Integrated image processing
- High processing power due to state-of-the-art processor
- Trackball
- Hand and foot controlled enter keys
- Wipe-disinfectable membrane keyboard
- Hard disk
- DVD-R(W)/CD-R(W) drive
- Ethernet port
- USB port
- 1 integrated loudspeaker

High-resolution 3D intraoral camera with control and image processing electronics

- Measuring technique: Triangulation
- Light source: White LED, unpolarized, visible spectral range
- Image acquisition: Image control inside the camera
- Image data transfer: Gigabit Ethernet Standard

Monitor

- 19" TFT LCD flat display, true color, resolution SXGA (1280 x 1024 pixels)
PC hardware (V3.2.1)

Special PC with the following equipment:

- Processor: Intel i7 5820K
- Memory: 2 x 8GB, 2133MHz DDR4-RAM
- DVD-R(W)/CD-R(W): SH-224 combi drive
- Hard disk: 1TB 2.5” S-ATA SSHD
- Network card: Ethernet 10/100/1000 Mbit/s onboard
- WLAN card: TP-Link TL-WDN4800
- Sound card: Realtek HD Audio onboard
- Graphics card: AMD R9 285
- Supply board: 61 46 048 D3573 Sirona

PC software

- Operating system: Windows Embedded Standard 7, 64Bit
- Installation: The operating system is installed at the factory.

Housing

All units are integrated in a mobile housing with easily movable/lockable castors.

No water or air connection required.
5.2 Technical data

Type designation
CEREC AC Connect
Acquisition unit

Rated line voltage
100 - 240 VAC / 50 - 60 Hz

Rated current
4.7 - 1.8 A

Type of protection against electric shock
Class I device

Type of protection against electric shock (camera)
Type BF applied part

Degree of protection against ingress of water
Ordinary device (without protection against ingress of water)

Pollution degree
2

Installation category
II

Operating mode
Continuous operation
Battery-backed operation for 6 minutes

Storage battery pack for battery-backed operation
24VDC / 2.5Ah

Sirona Order Number:
61 87 582 D3492

Label: CAUTION
Observe accompanying documents

Transport and storage conditions

Temperature
-25°C to 60°C
(-13°F to 140°F)

Relative humidity
10% to 75%

Air pressure
700 hPa to 1060 hPa

Operating conditions

Ambient temperature
10 °C to 35 °C
(50°F to 95°F)

Relative humidity
30% to 85%
No condensation

Air pressure
700 hPa to 1060 hPa

Operating altitude
≤ 3000 m
5.3 Electromagnetic compatibility

Observance of the following information is necessary to ensure safe operation regarding EMC aspects.

CEREC AC Connect complies with the requirements for electromagnetic compatibility (EMC) according to IEC 60601-1-2:2001 and A1:2004.

CEREC AC Connect is hereinafter referred to as "UNIT".

5.3.1 Electromagnetic emission

The UNIT is intended for operation in the electromagnetic environment specified below.

The customer or user of the UNIT should make sure that it is used in such an environment.

<table>
<thead>
<tr>
<th>Emission measurement</th>
<th>Conformity</th>
<th>Electromagnetic environment - guidelines</th>
</tr>
</thead>
<tbody>
<tr>
<td>RF emissions according to <strong>CISPR 11</strong></td>
<td>Group 1</td>
<td>The UNIT uses RF energy only for its internal function. Therefore, its RF emissions are very low and are not likely to cause any interference in nearby electronic equipment.</td>
</tr>
<tr>
<td>RF emissions according to <strong>CISPR 11</strong></td>
<td>Class B</td>
<td>The UNIT is intended for use in all facilities, including residential areas and in any facilities connected directly to a public power supply providing electricity to buildings used for residential purposes.</td>
</tr>
<tr>
<td>Harmonics according to <strong>IEC 61000-3-2</strong></td>
<td>Class A</td>
<td></td>
</tr>
<tr>
<td>Voltage fluctuations / flicker according to <strong>IEC 61000-3-3</strong></td>
<td>coincides</td>
<td></td>
</tr>
</tbody>
</table>
### 5.3.2 Interference immunity

The **UNIT** is intended for operation in the electromagnetic environment specified below.

The customer or user of the **UNIT** should make sure that it is used in such an environment.

<table>
<thead>
<tr>
<th>Interference immunity tests</th>
<th>IEC 60601-1-2 Test level</th>
<th>Compliance level</th>
<th>Electromagnetic environment – guidelines</th>
</tr>
</thead>
<tbody>
<tr>
<td>Electrostatic discharge (ESD) according to IEC 61000-4-2</td>
<td>± 6 kV contact&lt;br&gt;± 8 kV air</td>
<td>± 6 kV contact&lt;br&gt;± 8 kV air</td>
<td>Floors should be wood, concrete, or ceramic tile. If floors are covered with synthetic material, the relative humidity should be at least 30%.</td>
</tr>
<tr>
<td>Electrical fast transient/burst according to IEC 61000-4-4</td>
<td>± 1 kV for input and output lines&lt;br&gt;± 2 kV for power supply lines</td>
<td>± 1 kV for input and output lines&lt;br&gt;± 2 kV for power supply lines</td>
<td>The quality of the line power supply should be that of a typical commercial or hospital environment.</td>
</tr>
<tr>
<td>Surge voltages according to IEC 61000-4-5</td>
<td>± 1 kV differential mode voltage&lt;br&gt;± 2 kV common mode voltage</td>
<td>± 1 kV differential mode voltage&lt;br&gt;± 2 kV common mode voltage</td>
<td>The quality of the line power supply should be that of a typical commercial or hospital environment.</td>
</tr>
<tr>
<td>Voltage dips, short interruptions and variations of the power supply according to IEC 61000-4-11</td>
<td>&lt;5% $U_T$ for ½ period (&lt;95% dip of $U_T$)&lt;br&gt;40% $U_T$ for 5 periods (60% dip of $U_T$)&lt;br&gt;70% $U_T$ for 25 periods (30% dip of $U_T$)&lt;br&gt;&lt;5% $U_T$ for 5 sec. (&gt;95% dip of $U_T$)</td>
<td>&lt;5% $U_T$ for ½ period (&lt;95% dip of $U_T$)&lt;br&gt;40% $U_T$ for 5 periods (60% dip of $U_T$)&lt;br&gt;70% $U_T$ for 25 periods (30% dip of $U_T$)&lt;br&gt;&lt;5% $U_T$ for 5 sec. (&gt;95% dip of $U_T$)</td>
<td>The quality of the line power supply should be that of a typical commercial or hospital environment. Continued operation of the <strong>UNIT</strong> is possible following interruptions of the power supply, since the <strong>UNIT</strong> is powered by an uninterruptible power supply backed up by a storage battery.</td>
</tr>
<tr>
<td>Magnetic field of power frequencies (50/60 Hz) according to IEC 61000-4-8</td>
<td>3 A/m</td>
<td>3 A/m</td>
<td>Power frequency magnetic fields should be at levels characteristic of a typical location in a typical commercial or hospital environment.</td>
</tr>
</tbody>
</table>

Note: $U_T$ is the AC supply voltage prior to application of the test level.

Portable and mobile radio equipment must not be used within the recommended working clearance from the **UNIT** and its cables, which is calculated based on the equation suitable for the relevant transmission frequency. Recommended working clearance:
### 5.3 Electromagnetic compatibility

#### Interference immunity tests

<table>
<thead>
<tr>
<th>IEC 60601-1-2 Test level</th>
<th>Compliance level</th>
<th>Electromagnetic environment – guidelines</th>
</tr>
</thead>
<tbody>
<tr>
<td>Conducted RF interference IEC 61000-4-6</td>
<td>3 $V_{\text{eff}}$ 150 kHz to 80 MHz</td>
<td>$d = [1.2] \sqrt{P}$</td>
</tr>
<tr>
<td>Radiated RF interference IEC 61000-4-3</td>
<td>3 $V/m$ 80 MHz to 800 MHz 3 $V/m$ 800 MHz to 2.5 GHz</td>
<td>$d = [1.2] \sqrt{P}$  $d = [2.3] \sqrt{P}$  at 80 MHz to 800 MHz at 800 MHz to 2.5 GHz</td>
</tr>
</tbody>
</table>

Where $P$ is the nominal transmitter output in watts (W) specified by the transmitter manufacturer and $d$ is the recommended working clearance in meters (m).

Field strengths from fixed RF transmitters, as determined by an electromagnetic site survey should be less than the compliance level in each frequency range.

Interference is possible in the vicinity of equipment bearing the following graphic symbol.

---

**Remark 1**
The higher frequency range applies at 80 MHz and 800 MHz.

**Remark 2**
These guidelines may not be applicable in all cases. The propagation of electromagnetic waves is influenced by their absorption and reflection by buildings, objects and persons.

1. Field strengths from fixed transmitters, such as base stations for radio (cellular/cordless) telephones and land mobile radios, amateur radio, AM/FM radio and TV broadcasts, cannot be predicted theoretically with accuracy. An investigation of the location is recommended to determine the electromagnetic environment resulting from stationary RF transmitters. If the measured field strength in the location in which the UNIT is used exceeds the applicable RF compliance level specified above, the UNIT should be observed to verify normal operation. If unusual performance characteristics are observed, it may be necessary to take additional measures such as reorientation or repositioning of the UNIT.

2. Over the frequency range 150kHz to 80 MHz, field strengths should be less than 3 $V/m$. 
### 5.3.3 Working clearances

The UNIT is intended for operation in an electromagnetic environment, where radiated RF interference is checked. The customer or the user of the UNIT can help prevent electromagnetic interference by duly observing the minimum distances between portable and/or mobile RF communication devices (transmitters) and the UNIT. These values may vary according to the output power of the relevant communication device as specified below.

<table>
<thead>
<tr>
<th>Rated maximum output power of transmitter [W]</th>
<th>Working clearance according to transmission frequency [m]</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>150 kHz to 80 MHz</td>
</tr>
<tr>
<td>0,01</td>
<td>$d = \sqrt[1.2]{P}$</td>
</tr>
<tr>
<td>0,1</td>
<td>0,12</td>
</tr>
<tr>
<td>1</td>
<td>0,38</td>
</tr>
<tr>
<td>10</td>
<td>1,2</td>
</tr>
<tr>
<td>100</td>
<td>12</td>
</tr>
</tbody>
</table>

For transmitters whose maximum nominal output is not specified in the above table, the recommended working clearance $d$ in meters (m) can be determined using the equation in the corresponding column, where $P$ is the maximum nominal output of the transmitter in watts (W) specified by the transmitter manufacturer.

**Remark 1**

An additional factor of 10/3 is applied when calculating the recommended working clearance between transmitters in the 80 MHz to 2.3 GHz frequency range in order to reduce the probability that a mobile/portable communication device unintentionally brought into the patient area could lead to interference.

**Remark 2**

These guidelines may not be applicable in all cases. The propagation of electromagnetic waves is influenced by their absorption and reflection by buildings, objects and persons.
6 Installation and startup

6.1 Transport and unpacking

All products from Sirona are carefully checked prior to shipment. Please perform an incoming inspection immediately after delivery.

1. Check the delivery note to ensure that the consignment is complete.
2. Check whether the product shows any visible signs of damage.

<table>
<thead>
<tr>
<th>NOTICE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Damage during transport</td>
</tr>
<tr>
<td>If the product was damaged during transport, please contact your carrying agent.</td>
</tr>
</tbody>
</table>

If return shipment is required, please use the original packaging for shipment.

To prevent damage to the LCD monitor, it must be removed during transport of the unit.

6.2 Disposal of packaging materials

The packaging must be disposed of in compliance with the relevant national regulations. Please observe the regulations applicable in your country.

6.3 Scope of supply

The detailed scope of supply is specified in the document "Checklist".
6.4 Initial startup

6.4.1 Controls and functional elements

Overview of the front panel

<table>
<thead>
<tr>
<th></th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>Monitor ON/OFF switch</td>
</tr>
<tr>
<td>B</td>
<td>Membrane keyboard</td>
</tr>
<tr>
<td>C</td>
<td>CEREC camera</td>
</tr>
<tr>
<td>D</td>
<td>Heater plate</td>
</tr>
<tr>
<td>E</td>
<td>Locking brake</td>
</tr>
<tr>
<td>F</td>
<td>Foot control/foot pedal</td>
</tr>
<tr>
<td>G</td>
<td>Right trackball button</td>
</tr>
<tr>
<td>H</td>
<td>Center trackball button</td>
</tr>
<tr>
<td>I</td>
<td>Left trackball button</td>
</tr>
<tr>
<td>J</td>
<td>Trackball</td>
</tr>
<tr>
<td>K</td>
<td>Keys for monitor settings</td>
</tr>
</tbody>
</table>
Components of the Omnicam

<table>
<thead>
<tr>
<th></th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>Operating state LED</td>
</tr>
<tr>
<td>B</td>
<td>ON button</td>
</tr>
<tr>
<td>C</td>
<td>Press detent to release</td>
</tr>
<tr>
<td>D</td>
<td>Mirror sleeve</td>
</tr>
<tr>
<td>E</td>
<td>Sapphire glass (coated)</td>
</tr>
<tr>
<td>F</td>
<td>Calibration set</td>
</tr>
<tr>
<td>G</td>
<td>Camera window</td>
</tr>
</tbody>
</table>

**NOTICE**

CEREC Omnicam is calibrated

The CEREC Omnicam is calibrated ex works (see "Calibrating CEREC Omnicam [→ 52]").
Overview of rear side

<table>
<thead>
<tr>
<th></th>
<th>Fuses</th>
<th>C</th>
<th>Power connection</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>B</td>
<td>Main switch</td>
<td>D</td>
<td>USB port</td>
</tr>
<tr>
<td></td>
<td>I = ON, 0 = OFF</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
6.4.2 Operating state LED

A | Operating state LED
B | ON button

LED not lit: Acquisition unit is switched off at main switch.
LED lights up yellow: Acquisition unit is switched on at main switch, Windows is shut down and the PC is switched off.
LED lights up green: Acquisition unit is switched on at ON button and ready for operation.

6.4.3 Plug connections

NOTICE

The CEREC Omnicam is a high-precision optoelectronic scanning instrument for non-contact impression taking which requires careful handling. Incorrect handling (impacts, dropping) leads to failure of the CEREC Omnicam.
➢ Always deposit the sensitive CEREC Omnicam in its holder!

NOTICE

Do not damage the cables

If you pull on the cable itself in order to unplug it or to check the plug connection, you will damage the cable.
➢ Never pull on the cable.
➢ Slide the moving part of the plug-in coupling upward on the CEREC AC Connect. At the same time, hold the camera connector in place.

1. Connect the unit to the line voltage with the power cord.
2. Carefully insert the connector of the CEREC Omnicam cable into the coupling on the CEREC AC Connect, watching out for the guide nose.
3. Check the plug connections of the power supply and the camera. The CEREC Omnicam always remains connected.
Notes on network installation

The network card is installed.
The cable with the RJ-45 connectors establishes the network connection.
The network software and the driver for the network card must be installed by your network administrator.

6.4.4 Insert battery (optional)

1. Open the lower door on the back panel.

**NOTICE**

*Open with coin.*

Use a coin to open the latch. Turn counter-clockwise.

2. Remove the battery cover.
3. Insert the battery into the battery compartment with the mounting screw and screw it down.
4. Plug in the battery plug.
5. Attach the battery cover.
6. Put the door back in position and lock it.
6.4.5 **Using a trackball**

1. Turn the collar (A) counterclockwise and remove it.
2. Insert the ball supplied.
3. Lay the collar (A) into position and turn it clockwise until it snaps into place.

6.4.6 **Changing from right-handed to left-handed operation**

In the factory default setting, the left button trackball button corresponds to a foot control entry. If you would like to change this assignment to the right trackball button, your CEREC service technician can do this for you.

6.4.7 **Switching the units on**

<table>
<thead>
<tr>
<th>NOTICE</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Do not put the unit into operation at low temperatures!</strong></td>
</tr>
<tr>
<td>If you move the unit to the operating site from a cold environment, condensation may form and result in a short circuit.</td>
</tr>
<tr>
<td>✓ Install the unit at room temperature.</td>
</tr>
<tr>
<td>➢ Wait until the unit has reached room temperature and is absolutely dry (for at least one hour)</td>
</tr>
<tr>
<td>☑ The unit is dry and can be put into operation.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CAUTION</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Use only the supplied power cord</strong></td>
</tr>
<tr>
<td>Use only the power cord supplied by Sirona to connect the acquisition unit to the power supply.</td>
</tr>
<tr>
<td>If the acquisition unit is switched on at the main switch, it can be activated with the <strong>ON button</strong>. The monitor is switched on and off automatically (if it was switched on before the acquisition unit was switched off). You can switch the monitor on and off with the monitor <strong>ON/OFF switch</strong>.</td>
</tr>
</tbody>
</table>
1. Switch the acquisition unit on at the main switch.
2. Switch the acquisition unit on at the ON switch.

**NOTICE**

Possible data loss and PC malfunction:
Switching the exposure unit off at the ON button during operation may cause data loss and PC malfunctions.

➢ Always switch the unit off as described in the chapter "Switching the units off".

3. Switch the monitor on.
4. After loading the operating system, start the CEREC Connect application by double-clicking on the CEREC Connect icon.
5. For descriptions of further software actions, an online help function can be invoked with "F1" or via the Help... menu option.

**NOTICE**

Internet Explorer V 5.0 or higher must be installed on your system in order to use the online help function.
6.4.8 Switching the units off

**NOTICE**

**Proper shutdown procedure**

The operating system must always be shut down properly to prevent data loss.

1. Exit all programs.
2. Power down the operating system.
   - The PC automatically switches off. The operating state LED lights up yellow.

3. Switch the acquisition unit off at the main switch.
   - The operating state LED goes out.

Switch the unit off at least once a day.

6.5 Battery-backed operation (optional)

**Introduction**

The acquisition unit PC has a battery-backed power supply. It is thus possible to operate the acquisition unit for a short time with no line voltage connected.

**CAUTION**

**No treatment without connected line voltage**

Patients must not be treated (generation of intra-oral impressions) unless the unit is connected to the practice's electricity-supply system.

The following parameters are constantly checked by the installed monitoring software in order to monitor the battery back-up function:

- Line voltage present
- Charge set of storage battery pack
- Fan function
- Temperature of power supply

When the unit is running in the battery-powered mode, this is indicated by a message displayed at the bottom of the screen. It is accompanied by a rhythmic beep.

This beep changes to a continuous signal 30 seconds before the system shuts down due to insufficient battery power. A corresponding display then appears in the center of the screen. The user thus has time to finish his last actions on the PC.
As soon as 30 seconds have elapsed, the operating system is shut down.

**NOTICE**

The operating time of the storage batteries is not constant. It depends on the charge state, the load and the age of the storage batteries.

**Monitoring program**

The monitoring program is represented in the task bar by the following symbol:

![Monitoring symbol](image)

The color of the symbol has the following meaning:

- **Green**: line voltage present, fan functioning, temperature OK.
- **Yellow**: Unit running in battery-powered mode, all other operating parameters OK.
- **Red**: error

Following a double-click on the symbol, the following monitoring window opens:

![Monitoring window](image)

The following information is displayed in the monitoring window:

<table>
<thead>
<tr>
<th>SMPS-System</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Line</td>
<td>Active</td>
</tr>
<tr>
<td>Battery</td>
<td>Ok</td>
</tr>
<tr>
<td>Fan</td>
<td>Ok</td>
</tr>
<tr>
<td>Temperature</td>
<td>Ok</td>
</tr>
</tbody>
</table>
### Monitoring window

<table>
<thead>
<tr>
<th>ATX Power Supply V 0.82</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>SMPS-System</strong> Status</td>
<td><strong>Line</strong> Active <strong>Battery</strong> Ok <strong>Fan</strong> Ok <strong>Temperature</strong> Ok</td>
</tr>
</tbody>
</table>

When the line voltage is switched on, a battery test is performed one time. You can repeat this test at any time by clicking the right mouse button inside this window.

<table>
<thead>
<tr>
<th>ATX Power Supply V 0.82</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>SMPS-System</strong> Status</td>
<td><strong>Line</strong> Off <strong>Battery</strong> Active (00:15) <strong>Fan</strong> Ok <strong>Temperature</strong> Ok</td>
</tr>
</tbody>
</table>

When the battery charge is almost depleted, the shutdown window opens. The operating system is then shut down after 30s and the PC can then be switched off. A continuous signal is then sounded via the system loudspeaker.

<table>
<thead>
<tr>
<th>ATX Power Supply V 0.84</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>SMPS-System</strong> Status</td>
<td><strong>Line</strong> Active <strong>Battery</strong> Ok <strong>Fan</strong> Error <strong>Temperature</strong> Ok</td>
</tr>
</tbody>
</table>

Warning window with 30s countdown until the PC shuts down. A continuous signal is then sounded via the system loudspeaker.

| **Fan error** System will shutdown in 27 seconds | |
### Monitoring window

<table>
<thead>
<tr>
<th>ATX Power Supply V 0.84</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>SMPS-System</strong></td>
<td>Status</td>
</tr>
<tr>
<td><img src="active_icon" alt="Active" /></td>
<td><strong>Line</strong></td>
</tr>
<tr>
<td><img src="ok_icon" alt="Ok" /></td>
<td><strong>Battery</strong></td>
</tr>
<tr>
<td><img src="ok_icon" alt="Ok" /></td>
<td><strong>Fan</strong></td>
</tr>
<tr>
<td><img src="high_icon" alt="High" /></td>
<td><strong>Temperature</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>ATX Power Supply V 0.82</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>SMPS-System</strong></td>
<td>Status</td>
</tr>
<tr>
<td><img src="active_icon" alt="Active" /></td>
<td><strong>Line</strong></td>
</tr>
<tr>
<td><img src="none_icon" alt="---" /></td>
<td><strong>Battery</strong></td>
</tr>
<tr>
<td><img src="ok_icon" alt="Ok" /></td>
<td><strong>Fan</strong></td>
</tr>
<tr>
<td><img src="ok_icon" alt="Ok" /></td>
<td><strong>Temperature</strong></td>
</tr>
</tbody>
</table>

#### Explanation

The temperature monitor has two message thresholds. The first message threshold is output as the message "High" in the temperature result field. The "High" reading is displayed in the red-and-black flashing mode. No countdown window appears since, depending on the load and ambient conditions, the unit can keep operating for a few minutes, or even for a longer period of time if the temperature level decreases again. Direct shutdown occurs if the 2nd threshold is reached.

No battery is inserted.

#### Restarting delay

Once the power supply has been switched off, it can only be switched back on again after 10 seconds have elapsed.
7 Operation

7.1 Camera warm-up time

When switching on the system, the camera needs to warm up for 15 - 20 minutes. If the coated sapphire glass of the Omnicam is not sufficiently warm, it may steam up during the acquisition. As such, it is not possible to carry out the exposure.

Following use, always position the Omnicam on the heater plate.

You can set the end temperature to which the camera heater warms the Omnicam mirror sleeve.

1. In the software, navigate to the system menu and click on the “Configuration” button.
2. Click on the “Devices” button.
3. Click on the “Omnicam” button.
4. Click on the “Camera Heater Settings” button.
5. Use the slider to adjust the temperature.

7.2 Adjusting the CEREC Omnicam

You can adjust the CEREC Omnicam in the device configuration.

1. In the software, navigate to the system menu, and click on the “Configuration” button.
2. Click on the “Devices” button.
3. Click on the “Omnicam” button.

Accepting settings

➢ Click on the “Ok” button.

Discarding settings

➢ Click on the “Cancel” button.
7.3 Taking acquisitions with the CEREC Omnicam

CAUTION

Hot surface!
The output window of the CEREC Omnicam is preheated in the camera cradle. When removing the CEREC Omnicam from its cradle, the surface temperature of the mirror sleeve can be up to 51°C. This may cause an unpleasant heat sensation on contact with a person's skin or mucous membrane. These temperatures will not damage the skin or mucosal membrane.

After removing the CEREC Omnicam from the camera cradle, the temperature of the mirror sleeve drops within a few minutes (< 5 minutes) to less than 43°C. The CEREC Omnicam is therefore suitable for use in the patient's mouth for an unlimited period of time.

At an ambient temperature from 30°C, only select the three lower heater settings.

NOTICE

Image brightness
The image brightness during the acquisition is controlled automatically, so that there is always optimum image brightness, largely independent of the distance between the CEREC Omnicam and the tooth.

The surroundings of the tooth to be scanned should be as weakly illuminated as possible. Avoid any type of external light. Switch off the operating light.

IMPORTANT

Do not use cotton rolls in the scan area
Do not use any cotton rolls in the vicinity of the scan area.
Should any pieces of cotton roll contaminate this area, the acquisitions will be inaccurate.

✔ The teeth are blow-dried
1. Change to phase "ACQUISITION".
   ☑ The camera is ready for acquisition.
   ☑ A live image appears which can be used to look around the patient's mouth.
2. Remove the CEREC Omnicam from its holder.
   ☑ As soon as the camera is pointed over a tooth or the gums, or the foot control is pressed, data acquisition begins. During the continuous data acquisition, a color 3D model is generated automatically on the screen.
   A white field indicates in which area data will be acquired. If the automatic data flow breaks off, the white field is lost and the audio signal changes. In this case, move the camera to any area which has already been acquired. The acquisition procedure continues.
3. Activate the foot control or point the camera cursor to the Omnicam icon in the bottom left corner to end the acquisition procedure.
Proceeding with scanning procedure

1. Activate the foot control or click on the Omnicam icon with the cursor. 
   ➔ The scanning procedure begins.

2. Proceed with the scanning procedure as described above.

7.4 Directing the camera

<table>
<thead>
<tr>
<th>CAUTION</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>After each use</strong></td>
</tr>
<tr>
<td>Clean and disinfect the camera after each patient.</td>
</tr>
<tr>
<td>➔ Follow the instructions on cleaning and disinfection in order to avoid cross-contamination between patients.</td>
</tr>
</tbody>
</table>

The CEREC Omnicam acquires images which are used during the ongoing measurement in spatial relation to each other (image registration).

During the acquisition and then during the ongoing registration process, a distinctive sound can be heard. If the registration cannot be implemented, the acquisition flow is suspended. You are informed of this by means of a sound. This is different to the sound emitted during successful acquisition. You can adjust the volume in configuration.

<table>
<thead>
<tr>
<th>IMPORTANT</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Registration error</strong></td>
</tr>
<tr>
<td>Should a registration error occur, you must return to another acquired point.</td>
</tr>
<tr>
<td>To start with, practice this procedure on the model and then on intraoral areas.</td>
</tr>
<tr>
<td>➔ Move the CEREC Omnicam to a position where a successful acquisition was taken. A point that has already been acquired in the occlusal area is best.</td>
</tr>
<tr>
<td>➔ You will be able to hear the sound for registered acquisitions.</td>
</tr>
<tr>
<td>➔ Continue the acquisition.</td>
</tr>
</tbody>
</table>

Divide the acquisition into four consecutive sequences:

1. Occlusal
2. Buccal
3. Lingual
4. Proximal
7.4.1 Occlusal scan

**Important:** Ensure that the distance between the output window of the CEREC Omnicam and the scanned surface is observed. The distance must be between 0-15 mm (ideally: 5 mm). The camera does not rest on the teeth or the gums. If the distance is too great, no data will be obtained.

1. Move the CEREC Omnicam to the starting position. For this purpose, the CEREC Omnicam is in the occlusal view of the tooth, which is next to the prepared tooth in the distal direction.
2. Scan in the mesial direction. To do so, slowly move the CEREC Omnicam in the occlusal direction from the distal-positioned tooth over the prepared tooth to the mesial-positioned tooth.

With full jaw acquisitions, the scan sequence is different for the transition to anteriors. Scanning begins with the lingual and labial areas, before moving on to the incisors.

7.4.2 Buccal scan

✔ The CEREC Omnicam is on the adjacent tooth, in the mesial direction to the preparation.

1. Rotate the CEREC Omnicam between 45° to maximum 90° toward the buccal.
2. Guide the CEREC Omnicam over the entire buccal distance in the distal direction over the prepared tooth. With full jaw acquisitions, limit the buccal scan to no more than a quadrant.

Ensure that the CEREC Omnicam is held like a flute during buccal scans. Do not tilt it vertically to the direction of motion.

**Tip:** Practice guiding the camera between 45° and 90°.
7.4.3 Lingual scan

The CEREC Omnicam is on the tooth that is positioned next to the preparation in the distal direction.

1. Rotate the CEREC Omnicam from 90° in the buccal direction to around 45° to maximum 90° in the lingual direction on the other side.

2. Guide the CEREC Omnicam over the entire lingual distance in the mesial direction over the prepared tooth.

7.4.4 Approximal surface scan

Scan the approximal surfaces of the prepared tooth.

- Move the CEREC Omnicam in the occlusal direction to the prepared tooth. Acquire the approximal surfaces in the distal and mesial direction by using a wave motion in the occlusal, buccal, and lingual direction over the prepared tooth.
  To do so, tilt the surface by 15° in the distal and mesial direction to gain a better view of the approximal contacts.

Notes:

- Remove the soft tissue.
- Cut away the moveable gingivae, so that only 1-2mm gingivae remains around the tooth.
- When performing this activity, be careful not to accidentally cut out any areas that e.g. are located behind the model or are otherwise cut away from the line.
- This cut must be completed during the ACQUISITION phase using the cutter.
7.4.5 **Buccal registration**

A buccal registration can be used to establish contact with the antagonist.

✔ The jaw with the preparation is scanned.

1. Scan the occlusal, buccal and lingual view of the antagonist (see the section “Occlusal scan [→ 43]”, “Buccal scan [→ 43]” and “Lingual scan [→ 44]”).

2. Perform a buccal scan of the bite block prior to completing the registration. This buccal scan should be carried out close-up to the preparation. To acquire sufficient geometry, capture the teeth of the upper and lower jaw as well as 5 mm of the respective gingival areas.

7.4.6 **Scanning the quadrant and jaw**

The following scan regulation applies for the acquisition of a complete quadrant or jaw arch.

The first (fourth) quadrant is scanned up to the opposite second front tooth by moving the camera in parallel along the jaw arch.

**Start the scanning process**

➢ Position the camera occlusally above the last tooth on the right, to start the scanning process.
Completing the scanning process

1. **Start as indicated above, on the occlusal surface of the right terminal tooth**, and scan it occlusally. Tilt the camera by 45° in a palatinal direction (oral) and guide it from the distal to the mesial.

2. Tilt the camera another 45° in a palatinal direction (oral) and move it in a distal direction.

3. Tilt the camera by 90° on to the occlusal surface and move it in a mesial direction.

4. Tilt the camera in a 45° buccal direction and move it back towards the distal.

5. Then tilt the camera a further 45° in a buccal direction to a total of 90° and move it in a mesial direction again.
The following scan sequence is implemented for the opposite second (third) quadrant:

1. **Start by placing the device on the occlusal surface of a premolar, that has already been scanned**, and guide the camera palatally (orally) at a mesial tilt of up to 90° across the lingual surface of the front teeth in a distal direction towards the terminal tooth.

2. Slight tilt the camera by 45°, so that the camera is only tilted by 45° in a palatal direction (oral) moving from the distal and back to the mesial to the front teeth.

3. Once you have reached the area of the front tooth, guide the camera 45° to the buccal side and tilt the camera by 45° from the mesial to the distal direction.

4. Once you have reached the distal, tilt the camera by another 45° (total of 90°) further towards the buccal and guide the camera from the distal back to the mesial direction.

5. Once you have reached the area of the front tooth, tilt the camera in an occlusal direction and guide the camera mesially to the occlusal surfaces right to the back distal molars.

Notes:
- Remove the soft tissue.
- Cut away the moveable gingivae, so that only 1-2 mm gingivae remains around the tooth.
• When performing this activity, be careful not to accidentally cut out any areas that e.g. are located behind the model or are otherwise cut away from the line.

• This cut must be completed during the ACQUISITION phase using the cutter.

7.4.7 Completing measurements

✔ The exposures are complete.

1. Click on the “Next” button.
   - The virtual model is calculated and displayed in color.
   - Gray sections highlight data material that is missing from the calculated model.

2. If missing data emerges in the preparation area, carry out further scans.
   Change back to the “ACQUISITION” phase. Perform additional scans to complete the model structure.

7.5 Software for the CEREC Omnicam

For more information on using the CEREC Connect SW 4.x, refer to the Operator’s Manual.

In the “Adjusting the CEREC Omnicam [→ 40]” section in these Operating Instructions, you can find additional information on adjusting the CEREC Omnicam.

7.5.1 Cut out model areas

With the “Cut” function, you can should be able to cut out model areas. These can be areas in which parts of cotton rolls or cheeks were unintentionally acquired.

When performing this activity, be careful not to accidentally cut out any areas that e.g. are located behind the model or are otherwise cut away from the line.

You can execute another scan of the area which you have cut out using the crop function. To do so, close the tool window, by clicking on the top right corner. You can refill the area with another acquisition.

Undoing and resetting

Using the “Undo” button in the tools, you can undo the last change.

With the “Reset” button in the tools you can reset changes that were made with the tool.
7.5.2 Acquisition assistance

Acquisition assistance ("Acquisition Hints") is available in software versions CEREC Connect SW 4.2 and higher. This function is activated on delivery.

The acquisition assistance provides help during the acquisition process.

**Activate acquisition assistance**

1. Open the "Configuration" > "Devices" > "Omnicam" dialog.
2. Check "Acquisition Hints".
3. To deactivate the acquisition assistant, remove the check mark.

**Function**

The acquisition assistant shows the areas which have not been linked sufficiently. In extreme cases, this can lead to inaccuracies. The acquisition assistant does not identify data gaps in the model.

You can find further information about the acquisition assistant in the software user handbook.
8 Maintenance

**WARNING**

Danger of touching live parts

If the housing is damaged, there is a possibility of touching live parts inside the unit. If the housing is damaged, the unit must be put and left out of operation until it has been professionally repaired.

**NOTICE**

Regular inspection

Some countries have legal regulations which require regular safety inspections of electrical devices or systems by the operator.

Sirona would like to draw your attention to the fact that a so-called "retest" (repeat test) must be carried out for the CEREC AC Connect acquisition unit every three years at the latest. In addition, this retest also must be performed following every repair or retrofit of components such as the PC, the PC power supply, the camera and the camera cable.

**NOTICE**

Annual maintenance performed by trained technical personnel is recommended.

8.1 Care, cleaning agents, and disinfectants

**NOTICE**

Approved care, cleaning, and disinfecting agents

Use only care, cleaning and disinfecting agents approved by Sirona!

Authorized care, cleaning agents, and disinfectants

**NOTICE**

Not for LCD monitors

Do not use the agents listed in the following for the LCD monitor!

You can use these agents for all other surfaces, including the camera.

<table>
<thead>
<tr>
<th>Not approved in the USA</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Alpro</td>
<td>• Minuten Spray classic</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Minuten Wipes</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Plasti Sept</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Plasti Sept Wipes</td>
<td></td>
</tr>
<tr>
<td>Merz</td>
<td>• Pursept-A</td>
<td></td>
</tr>
<tr>
<td>Dürr</td>
<td>• FD 312</td>
<td></td>
</tr>
</tbody>
</table>
Approved in the USA

| Kerr Corporation | CaviCide
|                 | Cavi Wipes

8.2 Care and cleaning of the monitor screen

Cleaning

The monitor screen can be wiped off with a soft cloth.

**NOTICE**

Never spray the monitor screen with a disinfectant or cleaning agent!

8.3 Surfaces (without monitor)

**NOTICE**

Use only care, cleaning agents, and disinfectants which have been approved by Sirona (see Care, cleaning agents and disinfectants)!

Cleaning

**NOTICE**

Do not allow liquids to penetrate into the ventilation slots!

**NOTICE**

Never use corrosive cleaning agents, wax or solvents.

Remove any dirt and disinfectant residues regularly using a mild commercial cleaning agent.

Do not use any colored cloths for cleaning, since they may cause discoloration of the surfaces, e.g. in combination with disinfectants!

Protection against medicaments

Due to their high concentrations and the substances they contain, many medicaments can dissolve, etch, bleach or discolor surfaces.

**NOTICE**

The only way to prevent damage is to wipe off medicaments immediately with a damp cloth and a cleaning agent!
8.4 Cleaning and setting the trackball cover ring

1. Rotate the cover ring counterclockwise and remove it.
2. Clean inner surface of cover ring (A) with ethanol (commercially available cleaning alcohol).
3. Remove the ball.
4. Wipe out the calotte (spherical cap).
5. Insert the ball.
6. Fit the cover ring and turn it clockwise until it is firmly tightened.

### NOTICE

**Setting the ease of action of the ball**

For cover rings with various detent positions, the ease of action of the ball can be set by selecting the corresponding detent position.

8.5 Calibrating CEREC Omnicam

The measurement procedure used by the system requires the use of a calibrated CEREC Omnicam. The CEREC Omnicam is factory-calibrated. Then calibrate the CEREC Omnicam after every reinstallation and after every transport. The calibration set supplied with the CEREC Omnicam is available for the calibration process.

In order to achieve optimum results, the CEREC Omnicam must be allowed to warm up for 15-20 minutes before calibration.

Recalibrate the CEREC Omnicam in the following cases:

- following transport (shaking stress) or during first commissioning,
- after storage in unheated or un-air-conditioned rooms (temperature differences exceeding 30°C)
- with temperature differences of over 15°C between the last calibration and operation
- In general, carrying out a calibration is the correct process in the event of errors in the acquisition process (such as poor image quality or the lack of a 3D preview). In many cases, the errors can be corrected in doing so.

**Starting calibration**

1. In the software, navigate to the system menu and click on the "Configuration" button.
2. Click on the "Devices" button.
3. Click on the "Omnicam" button.
4. Click on the "Calibrate" button.
   - The camera view is displayed in one window.
5. Enter the 8-digit Sirona ID. You can find this ID on the sticker on the calibration set.
Calibrate the camera

1. Remove the protective cap from the calibration set.
2. Mount the calibration set on the tip of the camera until it locks into place.
3. Secure the CEREC Omnicam in the calibration set using one hand. Ensure that the external calibration set screw is fully screwed in a clockwise motion until it gently locks into place.
4. Click on the “OK” button.
   - The measuring process starts.
   - The software prompts you to proceed to the next latching.

5. Turn the screw counter-clockwise until you reach the next latching point.
6. Click on the “OK” button. In doing so, ensure that the CEREC Omnicam does not move.
   - The software confirms the calibration process.
   - The software prompts you to proceed to the next latching.
7. Execute steps 5 and 6 a total of 11 times.
   - The software provides status updates on the calibration and informs you once the procedure is complete.
   - You will be prompted to measure the position of the exit window.
Measuring the position of the exit window

1. Mount the bottom side of the calibration set to the tip of the camera.
2. Click on the "OK" button.
   - The calibration process is continued.
   - Once the calibration is complete, a message is displayed indicating this.
3. Confirm the message by clicking the "OK" button.
   - The CEREC Omnicam is calibrated.

Error message during calibration

The software indicates if an error occurs during calibration. If the calibration process resulted in errors, restart the process.

End calibration

✔ The software indicates that the calibration was completed successfully.
➢ Click on the "OK" button.
   - The CEREC Omnicam is calibrated.
8.6 CEREC Omnicam - maintenance and care

Components of the Omnicam

The CEREC Omnicam is a very sensitive optical device and must therefore be handled with the utmost care. Protect the coated sapphire glass and the camera window against scratches and clean them with a lint-free cloth and ethanol (commercially available cleaning alcohol).

Removing the mirror sleeve

1. Press the mirror sleeve against the camera body.
2. Press detent A.

**NOTICE**

Risk of damaging the camera window or the coated sapphire glass.

Push the mirror sleeve straight toward the front; do not tilt it.

3. Pull off the mirror sleeve.

**NOTICE**

Do not spray the CEREC Omnicam or immerse it in cleaning agents or disinfectants!

Push disinfect the CEREC Omnicam (including mirror sleeve) with a cloth soaked in a cleaning agent, as specified in section "Care, cleaning agents, and disinfectants [→ 50]".
### Sterilizing

<table>
<thead>
<tr>
<th><strong>CAUTION</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>If the CEREC Omnicam accidentally falls down, check to make sure that the camera window and coated sapphire glass are not damaged. If the CEREC Omnicam has been damaged, it must no longer be used on patients. The CEREC Omnicam must be recalibrated.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>NOTICE</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Not sterilizable! Do not under any circumstances sterilize the CEREC Omnicam or the video cable!</td>
</tr>
</tbody>
</table>

The mirror sleeve can be sterilized with hot air (180°C, 30 min) **(not in the autoclave)**.

<table>
<thead>
<tr>
<th><strong>NOTICE</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><em><em>For markets where the RKI</em> guidelines are to be observed</em>*</td>
</tr>
<tr>
<td>The mirror sleeve is classified as a “semicritical medical device A” according to RKI guidelines and therefore does not have to be autoclavable.</td>
</tr>
<tr>
<td>*RKI=Robert Koch Institute, Berlin (Germany).</td>
</tr>
</tbody>
</table>

### Refitting the mirror sleeve

<table>
<thead>
<tr>
<th><strong>NOTICE</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Risk of damaging the camera window or the coated sapphire glass.</td>
</tr>
<tr>
<td>➢ The mirror sleeve must not come into contact with the camera window.</td>
</tr>
<tr>
<td>➢ Push the mirror sleeve straight toward the camera body; do not tilt it.</td>
</tr>
<tr>
<td>➢ Carefully refit the mirror sleeve until it locks in place.</td>
</tr>
</tbody>
</table>
8.7 Hot air sterilization

**NOTICE**

Hot air sterilization and high-level disinfection must not be combined.

Make sure that no water gets into the camera when rinsing the mirror sleeve.

The process for hot air sterilization is as follows:

1. **Cleaning process after using the CEREC Omnicam Camera**: Wipe the camera with the appropriate mirror sleeve so that the superficial impurities cannot harden and stick to the surface of the mirror sleeve. Use a lint-free cloth which has first been soaked in one of the cleaning products listed in the “Care, cleaning agents, and disinfectants [→ 50]” section. Rinse the exterior of the mirror sleeve.

2. **Remove the mirror sleeve from the CEREC Omnicam**. See section “CEREC Omnicam - maintenance and care [→ 55]”.

3. **The mirror sleeve can be sterilized using hot air (180 °C, 30min)**. Please ask your dealer for deals on hot air sterilizers. Place the mirror sleeves in the hot air sterilizer and follow the manufacturer's instructions.

4. **Carefully re-attach the mirror sleeve and allow it to lock in place**. See section “CEREC Omnicam - maintenance and care [→ 55]”.

**NOTICE**

Hot air sterilization and high-level disinfection must not be combined. Make sure that no water gets into the camera when rinsing the mirror sleeve.
8.8 High-level disinfection

NOTICE

Hot air sterilization and high-level disinfection must not be combined. Make sure that no water gets into the camera when rinsing the mirror sleeve.

The complete process for high-level disinfection (HLD) is as follows:

1. Cleaning process after using the CEREC Omnicam Camera: Wipe the camera with the appropriate mirror sleeve so that the superficial impurities cannot harden and stick to the surface of the mirror sleeve. Use a lint-free cloth which has first been soaked in one of the cleaning products listed in the "Care, cleaning agents, and disinfectants [→ 50]" section. Rinse the exterior of the mirror sleeve.

2. Remove the mirror sleeve from the CEREC Omnicam. See section "CEREC Omnicam - maintenance and care [→ 55]."

3. Ensure that no particle contamination or fluids penetrate the inside of the mirror sleeve.

4. Use the following disinfectants for the high-level disinfection: ProCide-D® Plus or CIDEX® OPA.

CAUTION

Disinfectants: ProCide-D Plus or CIDEX® OPA – Observe the manufacturers' safety indications!

5. Place the mirror sleeve upright in the solution and ensure that no fluid penetrates the inside of the mirror sleeve. Immerse the mirror sleeve for 90 minutes in ProCide-D® Plus solution or alternatively 12 minutes in 0.55% CIDEX® OPA solution.

NOTICE

Ensure that the mirror sleeve is placed upright in the disinfectant so that the solution cannot penetrate the inside.

6. Rinse the exterior of the mirror sleeve (also observe the directions for use of disinfectant). Ensure that no water penetrates the mirror sleeve.

7. Dry the mirror sleeve using a soft, lint-free cloth.

8. Carefully re-attach the mirror sleeve and allow it to lock in place. See section "CEREC Omnicam - maintenance and care [→ 55]."

Please refer to the additional information in the relevant literature.

A HLD set to support the HLD processes can be ordered from Sirona with REF 63 46 907.

To use the HLD set follow the instructions in the “Operating Instructions for CEREC Bluecam and CEREC Omnicam, care and HLD (high-level disinfection)” available at our online portal for Technical Documentation (http://www.sirona.com/manuals).

- REF 63 09 863 (USA only)
- REF 62 82 839 (not for USA)
8.9 Replacing the main fuse

**WARNING**

Electric shock
Disconnect the power plug at the unit end before replacing the fuses.

**NOTICE**

Fuse type
Use only fuses of the same type in the fuse module!

<table>
<thead>
<tr>
<th>A</th>
<th>Voltage selection insert</th>
</tr>
</thead>
<tbody>
<tr>
<td>B</td>
<td>Main fuses</td>
</tr>
<tr>
<td>C</td>
<td>Fuse module</td>
</tr>
<tr>
<td>D</td>
<td>Window</td>
</tr>
</tbody>
</table>

Fuses: T8A H 250V Order No. 62 33 188

✔ The power plug must be disconnected.
1. Unlatch the fuse module with a screwdriver and pull the module out.
2. Replace the defective fuses.
3. Reinsert the fuse module.
8.10 Charge battery (optional)

NOTICE

Reduced buffer cycles

After around 1000 buffer cycles the capacity of the battery fades due to the nature of the battery technology used. If the buffer times are too short, you should replace the battery.

The battery is permanently charged during operation on mains voltage. This allows brief buffer operation after one hour of charging.

For a complete charge, the battery must be charged without interruption for at least 12 hours. Keeping the acquisition unit connected to the mains voltage and the power switch on is sufficient here. The PC does not have to be switched on for the charging process.

NOTICE

Reduced battery service life

If the battery is not charged over a long period of time, this significantly reduces its service life.

➢ Always recharge the battery fully after buffer operation.
8.11 Replace battery (optional)

1. Open the lower door on the back panel.

**NOTICE**

*Open with coin.*

Use a coin to open the latch. Turn counterclockwise.

2. Remove the battery cover.
3. Unplug the battery connector.
4. Unscrew the fastening screw and remove the battery.
5. Insert the new battery into the battery compartment with the fastening screw and screw it down.
6. Plug in the battery plug.
7. Attach the battery cover.
8. Put the door back in position and lock it.
9 Disposal

In accordance with Directive 2012/19/EU and national disposal regulations regarding old electrical and electronic devices, please be advised that such items must be disposed of in a special way within the European Union (EU). These regulations require environmental friendly usage/disposal of old electrical and electronic devices. Such items must not be disposed of as domestic refuse. This has been expressed using the icon of the “crossed out trash can” since March 24, 2006, amongst other methods.

Disposal procedure

We feel responsible for our products from the first idea to their disposal. For this reason, we give you an option to return our old electronic and electrical devices.

If you wish to dispose of your devices, please proceed as follows:

In Germany

To initiate return of the electrical device, please send a disposal request to enretec GmbH. You have the following options here:

- Use the “Returning an electrical device” button under the “eom” menu item on the enretec GmbH homepage (www.enretec.de).
- Alternatively, you can also contact enretec GmbH directly.

enretec GmbH
Kanalstraße 17
16727 Velten
Tel.: +49 3304 3919-500
E-Mail: eom@enretec.de

In accordance with the national disposal regulations regarding old electrical and electronic devices (ElektroG), as the manufacturer, we assume the costs for disposing of the electrical and electronic devices in question. Disassembly, transport and packaging costs shall be borne by the owner/operator.

Prior to disassembly / disposal of the product, it must be fully prepared (cleaned / disinfected / sterilized).

If your unit is not permanently installed, it will be collected from the practice. If it is permanently installed, it will be picked up curbside at your address by appointment.

Other countries

For country-specific information on disposal, contact your local dental dealers.
9.1 Disposal of the storage battery pack

The storage battery pack located in the acquisition unit must be subjected to recycling if it becomes defective or reaches the end of its service life. Recycling is performed via Sirona.

The storage battery pack is marked with the adjacent symbol. Disposal of the storage battery pack with domestic refuse is not compatible with the objectives of environmentally sound recycling/disposal. Send in the replaced storage battery pack to Sirona (see the reverse side of these operating instructions for the mailing address).
10 PC Diagnostic Tool

10.1 Checking the BIOS configuration (only V2.2.1 - V2.2.3)

Check the BIOS configuration before using the PC diagnostic tool. If the configuration is set incorrectly, the PC diagnostic tool will not recognize the hard drive and cannot check it. The PC diagnostic tool then registers errors for tests 14 and 15.

1. Call up the UEFI/BIOS by repeatedly pressing the "Delete" button during start up.

2. Activate the relevant side with the RIGHT/LEFT cursor buttons or by clicking the "Advanced" tab with the mouse.

3. Select the "Onboard Devices Configuration" option there.
4. Set the entry "ASM1061 Storage Controller" to "IDE Mode".
5. In the menu go to "Exit" and "Save Changes & Reset" or press the "F10" button to save the settings.
6. Confirm the confirmation prompt with "Yes".

### 10.2 Start diagnostic tool

<table>
<thead>
<tr>
<th>Test</th>
<th>Suitable for</th>
</tr>
</thead>
<tbody>
<tr>
<td>Customer Diagnostics</td>
<td>Suitable for the user, in order to check the PC components.</td>
</tr>
<tr>
<td>Technician Diagnostics</td>
<td>Suitable for the technician, in order to check the PC components.</td>
</tr>
<tr>
<td>Sirona Windows Diagnostics</td>
<td>Windows Stress Test, in order to test the PC at permanent load.</td>
</tr>
</tbody>
</table>

**Tip:** If one of the following steps does not work, further steps can be found in the Service Manual.

✓ The PC is switched off.

1. Switch on the PC.
2. Repeatedly press the "F11" or "F8" button (in V2.2.1 - V2.2.3) until the PC switches to the boot menu.
3. Insert the diagnostics tool CD into the drive.
4. Select the "P3: TSSTcorp CDDVDW ..." menu option.
5. Confirm your selection with the "Return" key on the keyboard.
   - The diagnostics tool starts and a selection menu appears.
   **Tip:** After one minute, if none of the arrow keys have been pressed, the "Customer Diagnostics" test starts automatically.
6. Select the test using the arrow keys.

7. Confirm your selection with the "Return" key on the keyboard. The test starts.

10.3 Test procedure

10.3.1 Customer Diagnostics

✔ You have started the "Customer Diagnostics" test and the system configuration is displayed.

1. Using the information in the system configuration, check whether the system corresponds to the default settings. You can scroll up and down using the arrow keys.
   Tip: The test starts automatically after 3 minutes if you do not press an arrow key.

2. Press the "Esc" key on the keyboard.
The test starts. The entire test run takes approx. 30 minutes.

The result, i.e. "Pass" or "Fail", appears at the end of the test (see sections entitled "Test result: Pass" or "Test result: Fail").

3. On completion of the test, press any key to go on to the test dialog.
Tip: You can scroll to the individual test steps using the arrow keys. The corresponding result is shown in front of each test step.

4. To end the test, restart the PC.

Test result: Pass

No errors were found on the PC-specific hardware. Replacing the PC component or the PC is not advisable.

1. Perform the separate test for the supply board.
2. Perform an image restore with the restore set for troubleshooting.
3. Check the service instructions for other possible fault sources.
Test result: Fail

An error was found on the PC-specific hardware. Replacing the PC component or the PC may be required. An image restore is not advisable.

1. Check to find out which components did not pass the test.
2. Write down the defective test number and, if available, the error code and inform the technician of this as soon as possible.
3. Carry out the appropriate steps in the chapter entitled Troubleshooting [→ 71].

End "Customer Diagnostics" test

1. Remove the PC diagnostic tool CD from the drive.
2. Switch the PC off by briefly pressing the on/off key.

10.3.2 Technician Diagnostics

✔ You have started the "Technician Diagnostics" test and the system configuration is displayed.

1. Using the information in the system configuration, check whether the system corresponds to the default settings. You can scroll up and down using the arrow keys.  
   Tip: The test starts automatically after 3 minutes if you do not press an arrow key.
2. Press the "Esc" key on the keyboard.
The test starts. The entire test run takes approx. 30 minutes.

The result, i.e. "Pass" or "Fail", appears at the end of the test (see sections entitled "Test result: Pass" or "Test result: Fail").

3. On completion of the test, press any key to go on to the test dialog.
   Tip: You can scroll to the individual test steps using the arrow keys. The corresponding result is shown in front of each test step.

4. To end the test, restart the PC.

Test result: Pass

No errors were found on the PC-specific hardware. Replacing the PC component or the PC is not advisable.

1. Perform the separate test for the supply board.
2. Perform an image restore with the restore set for troubleshooting.
3. Check the service instructions for other possible fault sources.
Test result: Fail

An error was found on the PC-specific hardware. Replacing the PC component or the PC may be required.
An image restore is not advisable.

1. Check to find out which components did not pass the test.
2. Carry out the appropriate steps in the chapter entitled Troubleshooting [→ 71].
3. Note the number of the failed test and the error code if available.
   Attach this information to the returned PC when replacing a PC.

End "Technician Diagnostics" test

1. Remove the PC diagnostic tool CD from the drive.
2. Switch the PC off by briefly pressing the on/off key.

10.3.3 Sirona Windows Diagnostics

General

The "Sirona Windows Diagnostics" test loads the PC-specific components simultaneously over a long period of time. This period of time is determined by the user.

As a result of this load

- the temperature in the PC is significantly increased compared with normal operation.
  A temperature malfunction or any existing faults are thereby detected.
- Thanks to the temporal, unlimited test phase, sporadically occurring faults are more likely to be detected.

Tip: Only conduct the test if at least one of the "Customer Diagnostics" or "Technician Diagnostics" tests has been completed with a "pass" and without errors.

Performing the test

Tip: Allow the "Sirona Windows Diagnostics" test to run for at least 1 hour. For optimum results, allow the test to run overnight.

✔ You have started the "Sirona Windows Diagnostics" test and Windows starts in the test environment. The "Sirona Windows Diagnostics" test starts automatically.
➢ Check the result in the "Windows Stress Test" window.

Tip: You may have to rearrange the windows to be able to see the "Windows Stress Test" window.

Test result: Pass

No errors were found on the PC-specific hardware. Replacing the PC component or the PC is not advisable.

Test result: Fail

An error was found on the PC-specific hardware. Replacing the PC component or the PC may be required.

An image restore is not advisable.

1. Check the "Windows Stress Test" window for those components that did not pass the test.

2. Carry out the appropriate steps in the chapter entitled Troubleshooting [→ 71].

Ending the "Sirona Windows Diagnostics" test

➢ Click the "Stop" button.

☐ The individual test windows close.

☐ The PC is switched off.

10.4 Troubleshooting

The recommended procedure is as follows. If troubleshooting and/or a component replacement cannot eliminate the fault, replace the PC.

In this case, specify which test was defective when returning the defective PC.
### 10.4.1 Customer Diagnostics & Technician Diagnostics

<table>
<thead>
<tr>
<th>Test</th>
<th>Test description / condition</th>
<th>Action if problems occur</th>
</tr>
</thead>
<tbody>
<tr>
<td>Display Script</td>
<td>Control command without a test function</td>
<td>n.a.</td>
</tr>
<tr>
<td>Activity is rotating cursor</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Test CPU-1</td>
<td>The CPU test checks the control, address, data, and flag register of the system processor.</td>
<td>➢ Replace the PC.</td>
</tr>
<tr>
<td>Test CPU-2</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Test NPU-1</td>
<td>When testing the floating point unit (NPU, Numeric Processing Unit) the system's mathematics processor and the interface between the two functions are checked.</td>
<td></td>
</tr>
<tr>
<td>Test NPU-2</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Test Timer</td>
<td>In this test a number is loaded into the three timer channels and then a check is made on whether the countdown takes place at the right speed in the individual channels (not too fast or too slow).</td>
<td>➢ Replace the PC.</td>
</tr>
<tr>
<td>Test Keyboard Controller</td>
<td></td>
<td>➢ Replace the PC.</td>
</tr>
<tr>
<td>Test INT #1</td>
<td>The test tool checks the system interrupt controller. These controllers contain the interrupt mask register, in-service register, interrupt request register, and all of the interrupt request lines. All channels on the interrupt controllers are checked for problematic, incorrect, or defective interrupts.</td>
<td>➢ Replace the PC.</td>
</tr>
<tr>
<td>Test INT #2</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Test DMA #1</td>
<td>During the test all of the registers and status ports of the two DMA controllers are checked. The DMA controller is extremely important for system operation, as it has separate channels which the E/A devices can use to directly access the system RAM. This enables high data transfer rates without using the microprocessor.</td>
<td>➢ Replace the PC.</td>
</tr>
<tr>
<td>Test DMA #2</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Test SM Bus</td>
<td>This test checks the SMBus. This bus is mainly used in systems to manage the battery and sensor. The SMBus is also used to access the SPD data on the memory modules.</td>
<td>➢ Replace the PC.</td>
</tr>
<tr>
<td>Test</td>
<td>Test description / condition</td>
<td>Action if problems occur</td>
</tr>
<tr>
<td>------</td>
<td>------------------------------</td>
<td>--------------------------</td>
</tr>
</tbody>
</table>
| Test WDC___TYP HDD___Short Self-Test | A range of destruction-free tests on the hard drives installed in a system are conducted with these functions. Controller search and read tests are conducted to check the overall condition of a drive. | 1. For the CEREC AC Connect with Omnicam check the setting of the ASM1061 Storage Controller.  
2. Check the hard disk's SATA line.  
3. Check the hard disk's power supply.  
4. Exchange the hard drive including the hard drive cable. |
| Test 3 Minute(s) Drive #1 ___Size of HDD___RndRd | Use this function to test the installed CD-ROM-/CDR/W-/DVD drive. The test checks the test ROM directly; no software drivers have to be loaded. The test medium is the CD test tool | 1. Check the CD for scratches or other dirt.  
2. Check the SATA line between the PC and DVD drive.  
3. Check the power supply line between the PC and DVD drive.  
4. Replace the DVD drive.  
5. Check the SATA connection from the mainboard to the SATA slot sheet in the PC.  
6. Check the connection of the power supply from the mains power unit to the SATA Slot sheet in the PC. |
| Test ATAPI #1 00000000-000050000 | Use this function to test the installed CD-ROM-/CDR/W-/DVD drive. The test checks the test ROM directly; no software drivers have to be loaded. The test medium is the CD test tool | 1. Check the CD for scratches or other dirt.  
2. Check the SATA line between the PC and DVD drive.  
3. Check the power supply line between the PC and DVD drive.  
4. Replace the DVD drive.  
5. Check the SATA connection from the mainboard to the SATA slot sheet in the PC.  
6. Check the connection of the power supply from the mains power unit to the SATA Slot sheet in the PC. |
| Test Active USB test (at least 1 USB human device must be connected; for the AC this is usually a keyboard, trackball, camera, and UPS mains supply). | ➢ Replace the PC. |
| Test NET #1 SelfTest | This test provides an internal check on all of the network cards. | ➢ Replace the PC. |
| Test Base Memory | The "Base RAM Test" provides a check on the base RAM on the system board (up to 640 KB). | ➢ Remove the memory and then re-insert it. |
| Test Cache Memory | This function provides a test on the low-level memory data and the low-level addresses in the external system cache in order to check its function. |
| Test Extended Memory | The "Extended RAM Test" provides a check on the extended RAM between 1 MB and 4 GB. |
| Test Above 4 GB memory | The "Above 4 GB Memory Test" enables you to check the extended RAM in the range above 4 GB. | ➢ Replace the graphics card. |
| Test VGA RAM | This test checks the graphics memory installed in the graphics card that is currently active. | ➢ Replace the graphics card. |
| Test VESA RAM | This test enables you to check the text and graphics modes supported by a VESA compatible graphics card. | ➢ Replace the graphics card. |
## 10.4.2 Sirona Windows Diagnostics

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<th>Action if problems occur</th>
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<tr>
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<td>Continuous load and inspection of the motherboard functions</td>
<td>➢ Replace the PC.</td>
</tr>
<tr>
<td>Stress test drive</td>
<td>Continuous load and inspection of the hard disk</td>
<td>1. Check the hard disk's SATA line.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>2. Check the hard disk's power supply.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>3. Exchange the hard drive including the hard drive cable.</td>
</tr>
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<td>Continuous load and inspection of the memory</td>
<td>➢ Remove the memory and then re-insert it.</td>
</tr>
<tr>
<td>2D test</td>
<td>Continuous load and inspection of 2D properties of the graphics card</td>
<td>➢ Replace the graphics card.</td>
</tr>
<tr>
<td>Multimedia testing</td>
<td>Continuous load and inspection of 3D properties of the graphics card</td>
<td>➢ Replace the graphics card.</td>
</tr>
<tr>
<td>USB testing</td>
<td>USB test (at least one USB human device must be connected, such as a keyboard, trackball, camera, or UPS mains supply)</td>
<td>➢ Replace the PC.</td>
</tr>
</tbody>
</table>
11 Appendix

11.1 DVD playback

DVD videos can be played back on the acquisition unit via "Windows Media Center".

➢ Start the program via the corresponding icon or via "Start" / "All Programs" / "Windows Media Center"

The program features an online help function to familiarize you with the operation of the software.

11.2 Making backup copies

To increase the system's data security and protect themselves against data losses, users should make backup copies of the data regularly.

11.2.1 Creating (burning) a CD

The Nero Multimedia Suite 10 Essentials program is installed on the acquisition unit for burning data CDs.

➢ Start the program via the corresponding icon or via "Start" / "All Programs" / "Nero" / "Nero 10" / "NeroExpress".

The program features an online help function (F1) to familiarize you with the operation of the software.

NOTICE

The front panel must remain open when completing the write operation.

NOTICE

Do not work with other programs and do not put the acquisition unit in the non-operative state during a write operation.

Checking the CD

Insert the CD in the drive and check its contents with the Windows Explorer.
11.3 Seal on PC slide-in module

**NOTICE**

If the seal is broken, all warranty claims regarding the PC slide-module automatically expire.

The PC slide-in module may be opened only by an authorized dental technician. Only spare parts approved by us may be used in this module. Following a repair, the seal supplied along with the spare parts must be affixed at the specified location (A).
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We reserve the right to make any alterations which may be required due to technical improvements.